

Richmond Street Automotive Backs Appleton Repairs With Nationwide 24-Month Warranty

Coverage on qualifying parts and labor follows the driver to more than 14,000 NAPA AutoCare locations, not just the shop that performed the work.

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*Brent Vanden Heuvel, Owner,
Richmond Street Automotive*

[Automotive](#), a family-owned repair shop in Appleton, Wisconsin, is highlighting a distinction many drivers overlook when choosing where to have their vehicle serviced: whether the shop's repair warranty is honored anywhere other than the shop itself.

A nationwide repair warranty is coverage on qualifying parts and labor that remains valid at any participating location in a shop's network, rather than only at the facility that performed the original repair. As a NAPA AutoCare

Center, Richmond Street Automotive includes the [NAPA Nationwide Peace of Mind Warranty](#) at no additional cost on qualifying repairs. The coverage runs 24 months or 24,000 miles, applies to both parts and labor, and is honored at more than 14,000 NAPA AutoCare locations across the country. Drivers who use the NAPA AutoCare EasyPay credit card can extend that coverage to 36 months or 36,000 miles.

The practical difference shows up away from home. A driver whose alternator was replaced in Appleton and who develops a related problem outside Wisconsin can have the claim addressed at a participating location near wherever the vehicle happens to be, rather than arranging a tow back to the original shop or paying a second time for the same repair.

"Most people never think about a repair warranty until they are three states away and something goes wrong," said Brent Vanden Heuvel, owner of Richmond Street Automotive. "Knowing the work is covered no matter where you are takes a real worry off the table, especially for families who drive a lot of miles."

The reliability question is not hypothetical. AAA responded to more than 30 million roadside assistance events in 2025, with tows, battery failures, and flat tires among the most common causes, and the organization notes that many were preventable through routine inspection and seasonal maintenance.

Repair quality determines whether a warranty is ever needed. Richmond Street Automotive employs ASE Certified Technicians, a credential issued by the National Institute for Automotive Service Excellence, the independent non-profit that has certified automotive professionals since 1972 and currently counts roughly 220,000 certified professionals working across the United States. The shop's staff brings more than 50 years of combined experience in automotive repair.

Richmond Street Automotive provides brake repair, engine repair, [alternator and battery service](#), air conditioning repair, belts and hoses replacement, oil changes, and tire alignment and repair. The shop offers financing through NAPA EasyPay and Snap Finance, and after-hours towing is available. Located at 1731 N Richmond St, the shop serves drivers throughout Outagamie, Calumet, and Winnebago counties, including Neenah, Menasha, Oshkosh, Kaukauna, New London, and Chilton.

About Richmond Street Automotive

Richmond Street Automotive is a family-owned automotive repair shop located at 1731 N Richmond St in Appleton, Wisconsin. A NAPA AutoCare Center staffed by ASE Certified Technicians, the shop provides diagnostics, preventive maintenance, and repair services for a wide range of vehicle makes and models, serving drivers throughout Outagamie, Calumet, and Winnebago counties. Learn more at <https://www.richmondstreetautomotive.com>.

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