

The Functionary Named No. 2,002 on the 2026 Inc. 5000 List of America's Fastest-Growing Private Companies

Company Recognized for 171% Three-Year Revenue Growth Following Continued Global Expansion and Investment in AI-Assisted Operations

AUBREY, TX, UNITED STATES, August 12, 2026 /EINPresswire.com/ -- The Functionary today announced it has been ranked 2,002 on the [2026 Inc. 5000 list](#), the annual list of the fastest-growing private companies in America. The list is the most prestigious ranking of the nation's most successful independent and entrepreneurial businesses, recognizing companies that have achieved remarkable growth while driving innovation, creating jobs, and shaping the future of the economy. Past honorees include companies such as Microsoft, Meta, Chobani, Oracle, and Patagonia.

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The market is changing fast, and we intend to stay ahead of it. Our growth comes from the trust of our clients, the strength of our team, and our willingness to keep building for what comes next.”

Sam Darwish

“The market is changing fast, and we intend to stay ahead of it,” said Sam Darwish, Founder and CEO of The Functionary. “We’re expanding globally, investing in AI, and continuing to change how we deliver as our clients’ needs become more complex. None of that happens without the trust of our clients and the work our team puts in every day. Four consecutive years on the Inc. 5000 is something I’m incredibly proud of, but what excites me most is the team we’ve built and the opportunity still ahead of us.” Continued Investment Behind The Functionary’s Growth

The Functionary continued to expand its global delivery

capacity while investing in AI-assisted operations and maintaining strong client performance. Key milestones over the past year include:



The Functionary named to the 2026 Inc. 5000 list for the fourth consecutive year.

- 1,600+ employees across nine global delivery hubs. The Functionary [expanded delivery capacity](#) across Latin America and the Philippines to support growing demand across customer service, technical support, healthcare operations, and other complex service environments.
- 24 technical hires completed in 72 hours. Using [Right Hire](#), an AI structured interview solution developed in collaboration with The Functionary, technical hiring time decreased from 38 days to 13 days, while early-stage recruiting time declined by roughly 70%.
- +74 NPS with 98% client retention. The Functionary continues to maintain 97% SLA delivery, with 82% of clients rating their satisfaction a 9 or 10.

This year's Inc. 5000 recognizes a new class of companies redefining what growth looks like. From AI and advanced manufacturing to healthcare, consumer products, and professional services, these businesses are expanding their impact, creating jobs and proving that entrepreneurial ambition continues to fuel the U.S. economy. Among the 5,000 companies on the list, the median three-year revenue growth rate was 130%, and those companies have collectively added more than 627,208 jobs to the U.S. economy over the past three years.

"Every company on the Inc. 5000 has a story of perseverance, smart decision making, and a refusal to sit still," says Mike Hofman, editor-in-chief of Inc. "Their growth reflects more than strong financial performance—it reflects creativity, resilience, and the customer focus required to build companies that make a lasting impact. We congratulate all honorees on this significant achievement."

Inc. 5000 List Methodology

Companies on the 2026 Inc. 5000 are ranked according to percentage revenue growth from 2022 to 2025. To qualify, companies must have been founded and generating revenue by March 31, 2022. They must be U.S.-based, privately held, for-profit, and independent—not subsidiaries or divisions of other companies—as of December 31, 2025. (Since then, some on the list may have gone public or been acquired.) The minimum revenue required for 2022 is \$100,000; the minimum for 2025 is \$2 million. As always, Inc. reserves the right to decline applicants for subjective reasons.

About The Functionary

The Functionary is a global outsourcing and technology solutions provider that delivers embedded teams across customer service operations, software engineering, and AI-driven automation. The company delivers customized services across more than 20 countries through nine delivery hubs, employs more than 1,600 people globally, and maintains 97% SLA delivery and 98% client retention. Recognized on the 2026 Inc. 5000 list for the fourth consecutive year and named a 2025 Bronze Stevie Award winner for Fastest Growing Company, The Functionary partners with organizations including Amazon, McGraw Hill, Gallo, SimplePractice, New Leaf, Connection, CSC, Insight, Denali Advanced Integration, and Scale Computing.

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