

# The Union Bank Company completes digital banking upgrade

*New platform introduces smarter self-service features and financial planning tools*

COLUMBUS GROVE, OH, UNITED STATES, August 12, 2026

/EINPresswire.com/ -- [The Union Bank Company](#)

has completed a significant upgrade to its digital banking platform,

reinforcing its commitment to providing customers with the modern banking experience they expect while continuing to deliver the personalized service of a community bank.



THE **UNION BANK CO.**  
[www.theubank.com](http://www.theubank.com)

The new [online and mobile banking platform](#) offers greater convenience, expanded self-service

capabilities and complimentary financial wellness tools that empower customers to better manage their money, set financial goals and monitor their overall financial health.

“

This investment allows us to provide a more intuitive digital experience while continuing to offer the personal service our communities have relied on for more than 120 years.”

*Dian Franks, marketing director at The Union Bank Co.*

"We know that any online banking conversion creates temporary disruption, and we sincerely appreciate our customers' patience throughout this process," said Dian Franks, marketing director at The Union Bank Co. "Our previous platform was no longer delivering the level of convenience and functionality our customers deserve. This investment allows us to provide a more intuitive digital experience while continuing to offer the personal service

our communities have relied on for more than 120 years."

The upgraded platform makes everyday banking easier by introducing:

- A more seamless online and mobile experience, allowing customers to enroll in digital banking, manage debit card services and sign up for eStatements from either online banking or the [mobile app](#). Mobile Deposit remains available through the mobile app.
- Expanded self-service options, including the ability for customers to securely reset forgotten passwords without contacting the bank.

In addition to streamlining everyday banking, the platform includes several complimentary financial wellness tools designed to help customers make informed financial decisions.

New features include:

- Budgeting Tools that help customers track spending, create personalized budgets and make adjustments as financial needs change.
- Goal Builder, enabling customers to establish savings goals, monitor progress and stay on track toward future milestones.
- Money Management, allowing customers to securely connect accounts from other financial institutions for a comprehensive view of their finances in one place.
- Credit Score Monitoring, providing access to an estimated credit score, credit report monitoring and personalized recommendations for improving credit without impacting a customer's credit score.

"At The Union Bank Company, our goal has always been to help our customers achieve financial success," said Franks. "These new digital tools strengthen the relationships we have with our customers by giving them greater insight into their finances while knowing our team is here whenever they need guidance."

As customers continue exploring the new platform, The Union Bank Company team remains available to provide personalized support, whether it's helping customers log in for the first time, navigate new features or take advantage of the platform's budgeting and financial planning resources.

For more information about The Union Bank Company's digital banking services, visit [www.theubank.com](http://www.theubank.com) or follow @TheUnionBankCompany.

\*\*\*

## ABOUT THE UNION BANK COMPANY

Since 1904, The Union Bank Company has been here to provide full-service banking to the people and businesses throughout the communities we serve. Today, the bank has 14 full-service branch locations across Northwest and Central Ohio, including Bowling Green, Columbus Grove, Delphos, Findlay, Gibsonburg, Kalida, Leipsic, Lewis Center, Lima, Marion, Ottawa, Paulding, and Pemberville. We have Interactive Teller Machines (ITMs) located at all of our branch locations with additional ITM only locations in Lima, Marion, Paulding, and Westerville. The Union Bank Company is headquartered in Columbus Grove, Ohio, and remains committed to providing the best banking service and products to all the communities we serve. Learn more at [www.theubank.com](http://www.theubank.com).

###

Alexa Hess

BPR International

+1 740-624-2983

[email us here](#)

Visit us on social media:

[LinkedIn](#)

[Instagram](#)

[Facebook](#)

[YouTube](#)

[X](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/933675982>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2026 Newsmatics Inc. All Right Reserved.