

Aspire Systems Named Finalist in ISG Software Innovation Awards 2026 for its AI-Powered Insurance Transformation

Recognized for helping insurers unlock measurable value through AI-driven transformation across Claims, Underwriting, PAS Modernization, and Operations

OAK BROOK, IL, UNITED STATES, August 14, 2026 /EINPresswire.com/ -- Aspire Systems, a global digital transformation partner, today announced that it has been named a Finalist in the Industry category of the ISG Software Innovation Awards 2026 North America for its [AI-Powered Insurance Transformation](#) services.

Aspire Systems earned this recognition for creating an innovation ecosystem that blends insurance industry expertise with Agentic AI, Generative AI, intelligent automation, cloud modernization, and AI-driven engineering, enabling insurers to modernize operations, strengthen competitiveness, and deliver superior customer outcomes.

A panel of senior ISG analysts and industry advisors evaluated the finalists, with winners to be announced on September 24, 2026, at the Sourcing Industry Awards Ceremony in Frisco, Texas.

Built for the [Full Insurance Services Value Chain](#), Not Just a Use Case:

Most "AI in insurance" conversations still center on isolated pilots — a chatbot here, a claims triage model there. Aspire Systems' approach was recognized precisely because it does not stop



at the use-case level. The services span policy administration, underwriting, claims, billing, distribution, broker enablement, and enterprise data — powered by Aspire Systems' proprietary frameworks and the Pragma platform, and the AI-Powered Software Engineering Suite SoftSpell (ReqSpell, CodeSpell, TestSpell, and OpsSpell), which leverages AI across the complete software lifecycle, from requirements to operations.

Insurers leveraging Aspire Systems' AI-powered transformation approach have achieved significant business results, including:

- Up to 97% automation in underwriting workflows
- Up to 60% faster claims processing cycles
- Up to 50% increase in quote conversion rates



Mahalakshmi Santaram, Global Head of Insurance Practice, Aspire Systems

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*Mahalakshmi Santaram,
Global Head of Insurance
Practice, Aspire Systems*

every insurer we work with.”

- Up to 3x faster application delivery

- Up to 35% reduction in customer service costs

"Insurers don't need another AI pilot. They need an operating model that works across underwriting, claims, and the systems behind them," said Maha Santaram, Global Head of the Insurance Practice at Aspire Systems. "Being named a finalist for this validates what we have believed for a while: the winners in this industry won't be the carriers who bolt AI onto legacy processes, but the ones who embrace a business-process transformation with AI. That is the shift we have been building towards with

From Legacy Systems to AI-Native Operations:

The barrier to adopting AI in insurance is not ambition for most carriers — it is infrastructure. The Aspire Systems' model is designed to meet insurers where they are, modernizing legacy cores and data estates in parallel with introducing agentic and generative capabilities, rather than requiring a rip-and-replace before any AI value is realized.

"What made this recognition meaningful to our team is that it is not about a single flashy capability. It is about proving AI in insurance can be operationalized at enterprise scale, with the governance, security, and reliability insurers require," Santaram added. "That is a much harder problem than building a demo, and it is the one we set out to solve."



Janakiraman Jayachandran, Vice President of Software Engineering Practices, Aspire Systems

"Enterprise AI success is not a function of model adoption alone — it demands trusted data, disciplined engineering, strong governance, and architectures built to evolve without disrupting the business," said Janakiraman Jayachandran, Vice President, Software Engineering Practices, Aspire Systems. "This recognition affirms our capability to deliver that discipline for insurers, moving them decisively from experimentation to AI-led operating models that are secure, scalable, and engineered for measurable impact."

About Aspire Systems' AI-Powered Insurance Transformation:

Aspire Systems' AI-Powered Insurance Transformation combines 15+ years of insurance domain expertise with a portfolio of proprietary AI accelerators, supporting Property & Casualty, Life, Health, Specialty, and Commercial insurance carriers across:

Customer & Distribution: digital onboarding, omnichannel engagement, agent and broker enablement, quote-to-bind optimization

Core Insurance Operations: policy administration, [underwriting decision support](#), claims automation, billing modernization, regulatory compliance

Data & Analytics: enterprise data modernization with semantic modeling, knowledge graphs,

predictive analytics, risk intelligence, AI-driven business insights

AI-Powered Engineering: Pragma Agentic AI Framework and the SoftSpell suite for AI-assisted development, testing, and operations

Backed by 500+ insurance specialists and 30+ insurance transformation programs delivered globally, Aspire Systems supports insurers across North America, Europe, the Middle East, and APAC.

Learn more about Aspire Systems' insurance offerings at <https://www.aspiresys.com/insurance>

About Aspire Systems:

Aspire Systems is a global technology services firm and a trusted partner for its customers. The company provides an array of services including enterprise integration, digital services, software engineering, testing, and infrastructure support for enterprises across industries. The company currently has more than 4,000 employees and over 275 customers worldwide. Aspire Systems is located across the globe including the USA, Mexico, UK, Ireland, India, Singapore, the Middle East, Asia Pacific, and Europe. Aspire Systems has been recognized as one of India's 'Best Companies to Work' by the Great Place to Work® Institute, in partnership with The Economic Times for 15 years now. Learn more about Aspire Systems at <https://www.aspiresys.com/>.

About ISG Software Innovation Awards:

The ISG Software Innovation Awards recognize software providers whose innovations advance business and IT transformation by improving application capabilities, efficiency, productivity, and organizational performance. The awards are part of ISG's Sourcing Industry Awards program and are evaluated by ISG Software Research analysts across areas such as artificial intelligence, business applications, industries, and information technology.

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