

Cloudonix and AiAgency Global Partner to Bring Production-Ready AI Voice to European Businesses

LONDON, UNITED KINGDOM, September 8, 2026 /EINPresswire.com/ -- Cloudonix, the AI-First Communications Platform, and AiAgency Global, a Europe-focused AI agency delivering "AI Employees" for business workflows, today announced a strategic partnership partnership.

As businesses move beyond AI experimentation and into real-world deployment, organizations need voice solutions that combine innovation with governance, reliability, seamless integration and measurable business outcomes. Successful voice AI deployment requires more than a capable AI model; it requires secure communications infrastructure, operational controls, integration with existing business systems, and an architecture that connects telephony, AI agents and business workflows.



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AI Employees need reliable communications to work. AiAgency brings AI workforce expertise and Cloudonix provides AI-first communications infrastructure-bringing voice AI into every European business.”

Ben Gal

As AI and privacy requirements evolve across Europe, organizations must also consider requirements around AI disclosure, caller identification, consent, recording policies, data protection and jurisdiction-specific compliance, like the EU AI Act, when deploying voice AI.

Turning Voice AI Into a Production System

Under the cooperation, Cloudonix will provide the communications orchestration and control layer, connecting enterprise telephony with AI agents while supporting intelligent routing, recording policies, human

escalation and supporting organizations in implementing jurisdiction-specific policies.

AiAgency Global will lead go-to-market activities across Europe and bring its AI workforce and business process expertise to help organizations identify use cases, automate workflows and deploy production-ready AI voice solutions that deliver measurable operational and commercial value.

“AI Employees are becoming part of the workforce, and just like human employees, they need reliable communications capabilities to do their jobs,” said Nir Simionvich, CEO at ClouDonix. “AiAgency Global brings the AI workforce expertise to put these digital workers to work, while ClouDonix provides the AI-First Business Phone System that gives them the communications infrastructure to interact with customers, employees and business systems. Together, we’re helping European organizations move voice AI from experimentation into everyday business operations.”

“Our customers aren’t looking for another AI demo, they’re looking for production-ready solutions that deliver measurable business value,” said Ben Gal, CEO and Founder at AiAgency Global. “By combining ClouDonix’s communications infrastructure with AiAgency Global’s AI workforce automation expertise, we’re enabling organizations to deploy voice AI that is scalable, designed for compliance and ready for real-world operations.”

Property Management, Hospitality and Privacy-Sensitive Environments

The cooperation will initially focus on high-impact use cases where AI voice agents can deliver immediate operational and commercial value across property and facilities management, hospitality and regulated industries.

For property management, the partners are developing AI-powered tenant support and operations agents capable of handling maintenance requests, emergency triage, appointment scheduling, contractor coordination, routine tenant enquiries and 24/7 first-line tenant support. These capabilities are designed to improve tenant experience, reduce operational workload and enable property managers to scale without increasing headcount.

For the hospitality sector, initial applications include reservations handling, front-desk triage, guest service requests, reduce front-desk workload, provide 24/7 guest access and handle routine requests without requiring additional staffing.

Expanding AI Voice Across Europe

Initial customer engagements will focus on organizations across the UK, Germany and the wider European market, with additional industry-specific solutions planned as the partnership expands.

The companies are also collaborating on deployments for regulated and privacy-sensitive environments where governance, compliance and operational reliability are essential.

About ClouDonix

ClouDonix is an AI-powered communications infrastructure and orchestration platform that enables organizations to connect, control and scale voice AI in production, supporting call

routing, compliance controls, recording policies and integration across enterprise communication environments.

Learn more: <https://cloudonix.com/>

About AiGency Global

AiGency Global helps organizations deploy fully managed AI Employees that execute real work across sales, marketing, customer support and operations. Combining Agentic AI, voice technologies and business process expertise, AiGency manages the entire process from strategy and integration to ongoing optimisation, helping organizations increase efficiency, improve customer experience and scale without adding headcount.

Learn more: <https://aigency.global/>

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