

City of Aiken, SC Trades Spreadsheets for OpenGov Across Transportation, Water, and Wastewater Operations

AIKEN, SC, UNITED STATES, August 18, 2026 /EINPresswire.com/ -- The City of Aiken, South Carolina has selected [OpenGov Enterprise Asset Management](#) to replace manual, spreadsheet-based processes across its transportation, water distribution, and wastewater collection operations. With OpenGov, they will establish a centralized system of record for assets, work orders, preventive maintenance, and inventory management.

Located in the western South Carolina Piedmont roughly 17 miles east of Augusta, Georgia, Aiken is home to approximately 32,000 residents. Their Engineering and Utilities Department is responsible for the construction, repair, maintenance, and replacement of infrastructure spanning water, wastewater, and streets.

Previously, the City managed this portfolio almost entirely through Excel spreadsheets without a unified system connecting assets, work history, or costs. This limited visibility into what the City owned, what condition it was in, or what maintenance had been performed.

Aiken chose OpenGov for a platform to plan, track, and prioritize that work rather than running it through spreadsheets and institutional memory. Additionally, they'll be able to track its entire fleet, including patrol cars, fire apparatuses, radios, computers, and dispatch equipment, in one place as it relates to per-asset maintenance costs, usage, and replacement timing. The system's inventory management will automatically deduct materials from stock when work is performed.

Specifically, OpenGov was selected for its ability to connect work orders, assets, service requests, and inventory in a single workflow, with costs, repair history, and asset condition visible to staff. GIS integration will support utilities-specific workflows across water distribution and wastewater collection, and the platform will provide a structured data foundation to move from reactive maintenance to long-term capital planning.

Aiken joins the City of Simpsonville and other South Carolina governments already running OpenGov solutions across the state, including County of Charleston, City of Anderson, City of Greer, and Town of Hilton Head Island.

OpenGov
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