

New Homes Aren't Immune to Water Damage, Utah Restoration Firm Warns Owners in Fast-Growing Areas

Keystone Restoration Group says newer Lehi and south valley homes fail through installation defects, not age, often while still under builder warranty.

BLUFFDALE, UT, UNITED STATES, August 25, 2026 /EINPresswire.com/ -- Keystone Restoration Group is advising homeowners in Lehi, north Utah County, and the newer subdivisions across the south valley that recently built homes carry a distinct water damage risk profile, and that new construction is not a reason to skip basic precautions.

Older homes fail from deterioration, such as corroded pipe, aging water heaters, and degraded supply lines. Newer homes fail from installation defects, and those defects tend to surface early. Common sources include improperly seated push-fit connections, over-tightened or cross-threaded supply line fittings at toilets and sinks, unsecured washing machine hoses, and refrigerator ice maker lines run without proper support.

Timing matters for a second reason. Most builder warranties cover workmanship for a limited period after closing. A defect discovered and documented inside that window may be the builder's responsibility. The same defect discovered later is generally the homeowner's.

"The assumption we run into is that a three-year-old house can't have a water problem," said Seth Saxton, founder of Keystone Restoration Group. "It can, and when it does the cause is usually something that was installed wrong on day one and finally let go."



Keystone Restoration Group

When one of these connections fails in a finished basement or on an upper floor, the water reaches the same materials that make any water loss expensive, including carpet and pad, drywall, baseboard, subfloor, and framing. The damage is driven less by the size of the leak than by how long it runs before anyone notices.

Keystone recommends that owners of newer homes visually inspect supply line connections at every toilet, sink, dishwasher, and washing machine at least twice a year, replace rubber washing machine hoses with braided stainless steel, know the location of the main water shutoff, and keep closing documents accessible so warranty timelines can be confirmed quickly if a loss occurs.



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Boilerplate:

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*Seth Saxton, Founder,
Keystone Restoration Group*

Keystone Restoration Group is a water damage mitigation and mold remediation company based in Sandy, Utah, serving South Jordan, Bluffdale, Draper, Lehi, and communities throughout Salt Lake, Utah, Davis, and Wasatch Counties. The company provides 24/7 emergency response for residential and commercial water losses.

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