

KnowledgeWave Launches AI Enablement Framework to Help Manufacturers Turn Microsoft Copilot Into Business Value

New six-phase program helps manufacturers align leaders, prepare Microsoft 365 environments, build workforce skills, and sustain AI adoption.

BURLINGTON, VT, UNITED STATES, August 25, 2026 /EINPresswire.com/ -- Many manufacturers

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Our manufacturing clients know AI matters. The challenge is helping employees use it in ways that improve productivity and create measurable business value. That's where KnowledgeWave comes in.”

*Dan St. Hilaire, Vice President,
KnowledgeWave*

and industrial organizations are investing heavily in Microsoft 365 Copilot and other AI technologies, but getting employees to incorporate AI into their daily work remains a challenge. The licenses are purchased, rollout announcements are made, and leadership expects to see productivity gains. Yet weeks later, usage remains uneven across departments, employees fall back on familiar ways of working, and organizations struggle to realize the full value of their AI investment.

To address this challenge, KnowledgeWave is announcing the launch of its AI Enablement Framework, a six-phase program that helps organizations turn Microsoft AI

investments into measurable business results. The framework guides manufacturing clients from leadership alignment and governance through workforce training, adoption reinforcement, process optimization, and advanced AI capabilities. KnowledgeWave’s approach helps make AI a valuable part of everyday work rather than a one-time technology rollout.

The AI Enablement Framework breaks that work into six practical phases, each building on the one before it. The Strategy and Leadership phase helps manufacturers identify where Microsoft AI can create value, what risks they are willing to accept, and who is responsible for driving results. The Readiness and Governance phase helps manufacturers prepare their Microsoft 365 environment, address any existing oversharing, and put data protection and acceptable-use policies in place before employees begin using Copilot with live company data.

The Workforce Enablement phase helps employees build confidence with Microsoft AI, starting with the fundamentals and progressing to role-based training tailored to the work they do every day. Rather than relying on generic demonstrations, training is built around real-world scenarios

drawn from the organization's own work. Finance teams, HR professionals, sales staff, operations leaders, and other employees learn how Copilot can support their specific responsibilities.

One of the most important (and often overlooked) steps comes after the initial training is complete. During the Adoption and Reinforcement phase, KnowledgeWave helps manufacturers sustain momentum through AI champions, recurring question-and-answer sessions, ongoing training, and targeted coaching. The goal is to help employees keep building skills, sharing best practices, and finding new ways to apply AI long after the initial rollout.

As organizations gain confidence with Microsoft AI, the focus shifts from learning the technology to improving how work gets done. In the Innovation and Optimization phase, each department identifies repetitive tasks and manual processes that can be streamlined with Microsoft AI and Power Automate. For organizations ready to go further, the final phase includes optional advanced Microsoft AI training and official Microsoft technical courses, helping internal teams support and expand AI initiatives on their own.

Every organization starts from a different place. Some manufacturers are still aligning leadership around AI strategy. Others have deployed Copilot and need help with governance, training, or adoption. Still others are ready to streamline or automate processes. Every KnowledgeWave engagement begins with a conversation to understand current priorities, challenges, and goals.

The AI Enablement Framework is built around three outcomes:

1. Helping employees adopt AI with confidence
2. Reducing risk through sound governance practices,
3. Creating measurable business value from Microsoft AI investments

Manufacturers can find full details on all six phases of the AI Enablement Framework at knowledgewave.com/knowledgewave-ai-framework.

About KnowledgeWave

[KnowledgeWave is a Microsoft training, adoption, and AI enablement partner](#) based in Burlington, Vermont. Through its instructor-led training, the online KnowledgeWave Learning Service, and AI Enablement Framework, the KnowledgeWave helps organizations build skills, adopt Microsoft technologies, and realize greater value from Microsoft 365 and Microsoft AI investments.

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