



Three Mountain View Apartment Communities Highlight ACCO Management's National Recognition

The Shadows, Palo Alto Plaza and The Greendale reflect ACCO's nationally recognized standards for cleanliness, maintenance, communication and service.

MOUNTAIN VIEW, CA, UNITED STATES, August 25, 2026 /EINPresswire.com/ -- [The Shadows Apartments](#), [Palo Alto Plaza Apartments](#) and The [Greendale Apartments](#) offer three distinct options for renters searching for apartments in Mountain View, California. All three communities are managed by ACCO Management, whose Northern California portfolio earned national top 10 recognition in four resident experience categories through the 2025 Einstein Awards, presented by J Turner Research.

For apartment residents, the quality of a community is often shaped by the everyday experience — how well the property is maintained, how responsive maintenance services are, how clearly residents are kept informed and the level of customer service they receive. Those same areas were at the center of ACCO Management's national recognition.

The 2025 Einstein Awards were based on a large-scale, AI-driven evaluation of more than 12 million online reviews collected over a 12-month period across multiple platforms. More than 4,000 property management companies nationwide were analyzed, with ACCO Management benchmarked against companies managing between 2,000 and 5,000 apartment homes.

Within that peer group, ACCO Management ranked #1 nationally for Cleanliness, #8 for Maintenance, #9 for Communication and #10 for Customer Service.

"What is so meaningful to our company and our wonderful employees is how this recognition reflects our culture of teamwork and our long history of delivering customer service since 1960," said Regan Avery, Co-President of ACCO Management. "It's also particularly relevant to those looking for an apartment home in Silicon Valley because the recognition is based on reviews directly from our residents. When choosing an apartment home, people often look first at the physical layout and amenities to determine value, but the long-term living experience is also shaped by the customer service they receive. We're proud that ours has been recognized among some of the best in the nation."

The national rankings recognize ACCO Management's broader portfolio rather than any

individual apartment community. The Shadows Apartments, Palo Alto Plaza Apartments and The Greendale Apartments are among the Mountain View communities within that portfolio and reflect the same focus on cleanliness, maintenance, communication and customer service represented by the recognition.

Three Apartment Communities for Mountain View Renters

Together, the three communities provide prospective Mountain View residents with a broad selection of apartment homes.

Palo Alto Plaza Apartments offers junior one-bedroom, one-bedroom and two-bedroom, one-bath apartment homes.

The Shadows Apartments offers junior one-bedroom, one-bedroom, two-bedroom and three-bedroom floor plans, including two-bedroom, one-bath; two-bedroom, two-bath; and three-bedroom, two-bath options.

The Greendale Apartments offers junior one-bedroom, one-bedroom, two-bedroom and three-bedroom floor plans, as well as two-bedroom townhome options.

Across all three Mountain View communities, residents have access to swimming pools, fitness centers and coworking spaces, along with outdoor areas designed for fitness, recreation and relaxation. These shared amenities provide residents with spaces to exercise, work from home and enjoy time outdoors, while individual communities offer additional features based on their distinct settings and designs.

These physical features complement the aspects of apartment living reflected in ACCO Management's Einstein Awards recognition: maintaining clean and well-cared-for communities, providing responsive maintenance, communicating clearly with residents and delivering consistent customer service.

For prospective residents comparing apartments in Mountain View, The Shadows, Palo Alto Plaza and The Greendale provide three distinct community settings while sharing the management standards associated with ACCO Management's nationally recognized Northern California portfolio.

About ACCO Management

Founded in 1960, ACCO Management is a Northern California property management company focused on delivering high-quality residential experiences across its portfolio of apartment communities.

About the Einstein Awards

The Einstein Awards, presented by J Turner Research, recognize top-performing property management companies based on AI-driven analysis of online resident reviews.

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