

Peanut Productions Puts In-House Travel Technology to the Test During Live UK Heatwave Disruption

Peanut Production's in-house travel tech resolves live travel disruption, showing their ongoing investment in keeping event services in one accountable team.

MELBOURNE, VICTORIA, AUSTRALIA, August 26, 2026 /EINPresswire.com/ -- Peanut Productions, an Australian award-winning agency known for its innovation in events, incentives and video production, has put its in-house Travelport GDS technology to a real-world test - resolving live travel disruption during a recent [luxury incentive program](#) in the UK, without the delays that typically come from routing through a third-party travel management company.



Peanut Productions - Investing in keeping all event services in one accountable team

The program, run for a premium automotive client's top-performing Business Managers, took a group of delegates through London and the English countryside, including a manufacturing facility tour and a bespoke driving experience along a route personally tested in advance by Peanut Productions' Founder & Creative Director.

“

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Louise Perryman, Director of Event Operations & Delivery

How Peanut Productions Handled Live UK Heatwave Travel Disruption

Shortly before and during the program, the UK experienced one of its most disruptive heatwaves in years, with extreme temperatures forcing speed restrictions and cancellations across parts of the national rail network.

Combined with last-minute airline changes, the disruption threatened to unravel a tightly

choreographed itinerary.

Because Travelport GDS access sits directly inside Peanut Productions' own delivery team, the agency was able to review airline options, adjust travel dates, and rebook affected legs in real time - without waiting on a separate travel provider to respond.

"When the plan changes on the ground, the value of having travel and production in the same room becomes obvious," says Matthew Jackson, General Manager of Peanut Productions. "We weren't calling a third party and waiting to hear back - our own team could see the disruption and fix it directly, while the program kept moving."

"This is exactly the scenario incentive travel planning has to account for now," says Louise Perryman, Director of Event Operations & Delivery at Peanut Productions, who holds the SITE Certified Incentive Specialist (CIS) designation. "Having direct GDS access alongside a TIDS-accredited booking capability meant we weren't dependent on someone else's timeline to protect the delegate experience."

Program Outcome: 5/5 Rating Despite Disruption

Despite the disruption, the program was delivered without compromising the delegate experience. Post-event results included a 5 out of 5 overall program rating, with 100% of delegates reporting they felt recognised and rewarded, and 100% stating they would recommend the program to colleagues.

Why In-House GDS Access Matters for Incentive Travel in 2026



The London Heatwaves of 2026 Causing Significant Travel Disruptions



Louise Perryman, Director of Event Operations & Delivery at Peanut Productions, who holds the SITE Certified Incentive Specialist (CIS) designation

Industry research backs up why this capability matters: recent [incentive travel industry data](#) shows roughly half of program owners have had a program affected by last-minute disruption in the past year, with flight delays and cancellations consistently named among planners' top concerns heading into 2026. Resilience - the ability to adjust quickly without losing the quality of the experience - is increasingly treated as a core design requirement rather than a contingency.

Peanut Productions' integration of Travelport GDS technology, backed by SITE CIS accreditation and IATA TIDS accreditation, is part of the agency's ongoing investment in handling the full arc of a program - travel and production - within one accountable team.

For more information, visit peanutproductions.com.au

About Peanut Productions

Founded in 2011, Peanut Productions is an award-winning Australian agency specialising in creative event management, corporate event planning, brand activations, high-end video content production, and comprehensive global travel and delegate management. Known for unapologetic innovation and a fierce commitment to personalisation and detail, Peanut Productions serves as a trusted, holistic partner to tier-one global brands. By keeping critical services genuinely in-house – from bespoke screen design, animation, and custom content production to secure data capture and complex global flight logistics – we remove the friction for our clients and transform visionary ideas into flawless, high-impact realities. We don't just produce events; we manage the entire brand experience, connecting brands to their audiences and creating memorable experiences that resonate.

Kristine Chomppf

Peanut Productions

kristinec@peanutproductions.com.au

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