

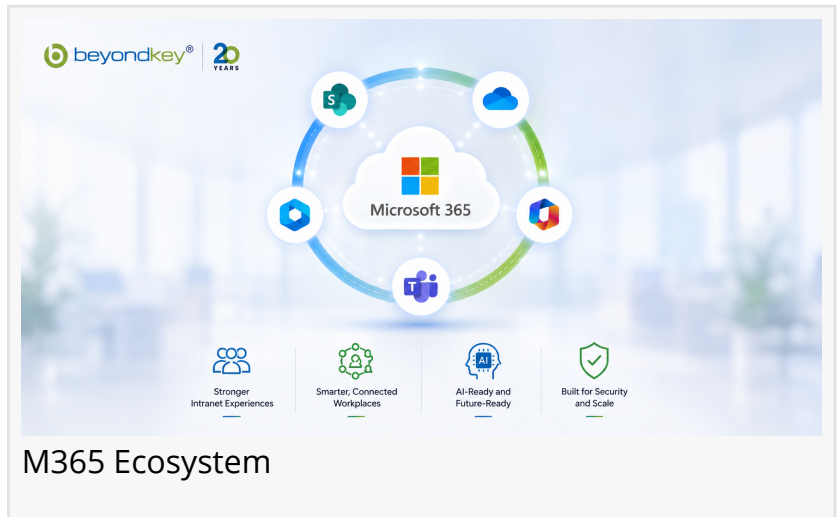
Beyond Key Helps Enterprises Modernize Microsoft 365 Workplaces for the AI Era

Beyond Key helps enterprises modernize Microsoft 365, clean up SharePoint and intranets, and prepare digital workplaces for AI and Copilot.

CHICAGO, IL, UNITED STATES, August 25, 2026 /EINPresswire.com/ --

Organizations spent the last two years buying AI. Many are now discovering it does not deliver on top of aging intranets, sprawling [SharePoint](#) sites, and content nobody can find. Beyond Key, a Microsoft Solutions Partner with

more than 20 years in digital transformation, is deepening its Digital Employee Experience (DEX) practice to help enterprises get their Microsoft 365 environment, starting with SharePoint and the intranet, ready for the way people and AI now work.



“

AI is only as effective as the digital workplace behind it. We help enterprises create a connected Microsoft 365 environment where employees and AI can work smarter, faster, and more effectively.”

Piyush Goel, CEO, Beyond Key

Tools like Microsoft 365 [Copilot](#) are only as good as the environment underneath them. Copilot answers from what lives in SharePoint, Teams, and OneDrive. When the intranet is outdated, sites are duplicated, permissions are inconsistent, and the same document exists in five places, AI inherits that mess and serves it back to employees. “A massive 80% of organizations rushed to pilot or plan Copilot to reduce digital friction. – Gartner”. The problem is rarely the AI itself. It is the everyday friction inside the digital workplace that was already slowing employees down before AI arrived.

Where Beyond Key Starts, and What Changes

Every engagement starts the same way: finding out where employees are actually getting stuck inside Microsoft 365, not where leadership assumes the problems are. Beyond Key's teams map the environment as it exists today, from the intranet homepage to site architecture, content, and

permissions, and pinpoint the friction points dragging both productivity and AI readiness down.

From there, the work falls into a few areas:

Modernizing legacy intranets into employees actually use, with the intranet as the single front door to news, tools, and knowledge

Consolidating sprawling SharePoint sites and duplicate content so there is one version of the truth, for employees and for Copilot

Cleaning up permissions and governance so people, and AI, only surface what they should see

Automating repetitive manual steps with Power Platform, from approvals to HR requests, so routine work stops eating the day

Standardizing access across Microsoft 365 so every employee gets consistent experience on laptop, phone, or tablet

Setting up ongoing measurement in Microsoft 365, so DEX is not a one-off project but something leadership can track quarter over quarter

This does not all happen at once. Beyond Key prioritizes the fixes employees will feel first, so progress shows up early rather than after months of waiting.

Why This Work Moves the Needle

Employee experience is not treated as a nice to have. Beyond Key ties the work to numbers leadership already cares about: faster onboarding, fewer support tickets, better retention, and now, whether Microsoft 365 and Copilot investments produce a return. That makes it a business case, not a feel-good initiative.

"Companies keep asking why Copilot is not delivering the ROI they expected. The honest answer is usually that their SharePoint and intranet environment was not ready for it," said Milin Dholakia, Chief Operating Officer at Beyond Key. "You cannot put AI on top of a cluttered digital workplace and expect clarity. Our job is to get Microsoft 365 out of employees' way, so that people, and the AI they now work alongside, can find what they need and get on with the work."



Beyond Key turns Microsoft 365 into a smarter, more productive digital workplace.

Beyond Key continues to grow its Digital Employee Experience practice across the US, Australia, and other markets, helping organizations turn a cleaner, smarter Microsoft 365 workplace into results leadership can measure and build on.

About Beyond Key

Beyond Key is a Microsoft Solutions Partner with over 20 years of experience helping organizations get more from Microsoft 365. With 350+ Microsoft-certified professionals, Beyond Key designs, builds, and [modernizes SharePoint intranets](#), automates work with Power Platform, and prepares Microsoft 365 environments for Copilot, so employees can work more efficiently every day.

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