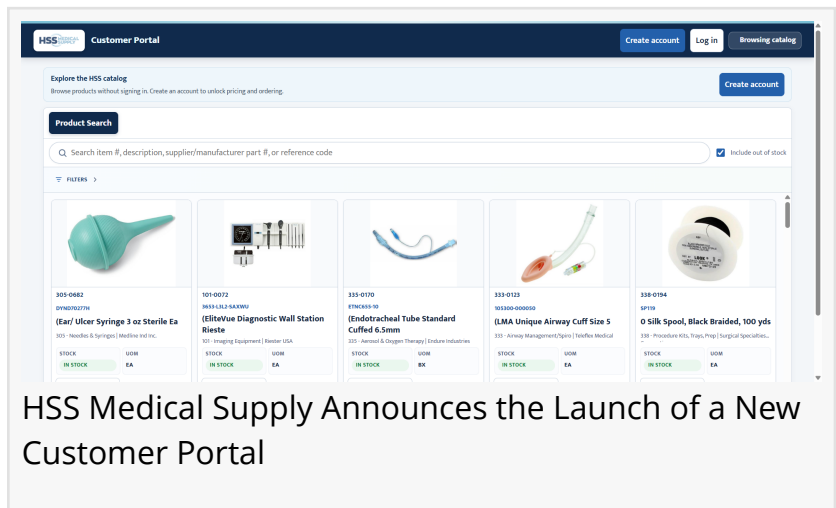


HSS Medical Supply Announces the Launch of a New Customer Portal

HSS Medical Supply launches a customer portal that simplifies medical supply ordering, account management, repeat purchases, and inventory organization.

EDGEWOOD, NY, UNITED STATES, August 26, 2026 /EINPresswire.com/ -- [HSS Medical Supply](https://www.hssmedicalsupply.com) has officially launched its new customer portal. The new portal gives healthcare practices a unified dashboard to browse products, manage orders, and keep their medical supplies organized. The best part is that the new portal was developed with feedback from existing customers and sales representatives in mind. It makes navigation easier and provides practical tools designed around how healthcare teams actually order supplies.



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Learning from real customer experiences meant we could build a portal around what healthcare teams actually need.”

Peter McCann

Fulfilling Diverse Needs of Healthcare Facilities

The new HSS customer portal simplifies catalogue search. The filters help inventory teams narrow down products. These are relevant to how buyers actually want to search for and order medical supplies. For instance, product group, manufacturer, customer list, availability, and GPO provider. Users can also search by item number or product description.

Account holders can also review past orders and invoices, create quotes, manage their cart, select delivery details, and keep track of their purchasing activity in one place.

A spokesperson from HSS Medical Supply said that “learning from real experiences meant that we were actually building what our customers needed. You can browse the full catalogue as guests. Plus, once your account is approved, you unlock pricing and online ordering facilities.”

Built Around Feedback from Real Clients

The new portal reflects that the wholesale medical supplies provider actually listened to its clients. In a pilot test, customers and sales representatives found the new portal convenient to access and navigate. Products, ordering tools, and account information all in one place help save time and provide a detailed view.

The portal allows customers to create and manage saved product lists, compare item features, search for the best available price, and save items to cart for later. These features are designed to expedite repeat purchases and processing of larger orders.

The portal also lets customers confirm delivery information before placing an order. This means healthcare practices can recheck where an order is going before it is submitted.

Online Ordering Facility

Creating an HSS account opens the door to more than online ordering. Customers can organize their purchases and access all information related to their account on the portal.

For practices that regularly order the same supplies, saved lists can make repeat purchases easier. Customers can also import previous order or quote information and upload Excel or CSV files when they need to work with larger orders.

The portal is designed to complement the support customers already receive from the HSS team. Online ordering provides convenience, while the HSS team remains available when customers need help navigating the portal.

About HSS Medical Supply

HSS Medical Supply does not believe in just shipping boxes. The healthcare supplies provider hopes to make the life of inventory managers across large hospitals and small clinics a little easier with seamless ordering. With 20,000 medical supply options available, HSS Medical Supply delivers to healthcare facilities throughout New York, Massachusetts, North Carolina, and New Jersey. Customers can choose to auto-ship supplies they order regularly or create individual orders when their needs change. The company's product range includes everyday clinical supplies, PPE, respiratory equipment, wound care products, orthopedic supplies, specimen collection supplies, pharmaceutical supplies, and more. Inventory managers can visit the new portal at <https://portal.hssmedicalsupply.com/> to browse the catalogue and apply for an account. For any queries, reach out to HSS Medical Supply at +1 (833) 477-1001 or info@hssmedicalsupply.com.

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