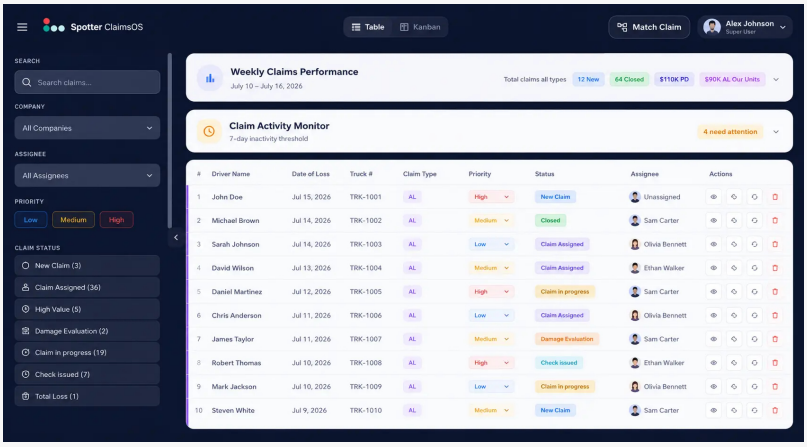
Spotter AI Launches ClaimsOS to Centralize Insurance Claims Management for Freight Transportation Teams

New platform helps logistics teams move claims faster with clearer ownership, financial tracking and Slack-linked collaboration

DARIEN, IL, UNITED STATES, August 27, 2026 /EINPresswire.com/ -- Spotter AI, a transportation technology company developing AI-powered software solutions for motor carriers and fleet operators, has launched Spotter ClaimsOS, a claims management platform that helps OTR and national trucking fleets move freight claims from intake to resolution with greater visibility and control.

Spotter AI



Spotter ClaimsOS

Freight claims can quickly become difficult to manage when updates are spread across emails, spreadsheets, phone calls, shared folders and disconnected systems. ClaimsOS gives motor carriers and fleet operators one controlled operating layer to track claim ownership, status movement, financial details, documentation and Slack-linked collaboration.

For regional and national trucking fleets, even small delays in resolving a claim can affect cash flow, customer relationships and internal accountability. ClaimsOS is built to help

carrier teams act sooner, reduce preventable delays and keep freight claims moving before minor issues become larger operational problems.

ClaimsOS helps transportation teams:

- Track freight claims from initial report to final resolution
- Manage claim ownership, status movement and next steps
- Store BOLs, PODs, photos, notes and driver statements in one claim file
- Track cargo liabilities, salvage values, deductions and payout statuses
- Automate carrier and driver follow-ups with Slack-linked updates tied to the claim history log
- Monitor bottlenecks, open cycle times and recurring transit issues

“Freight claims are often managed after the fact, when teams are already trying to recover information, documents and decisions from several different places,” said Peidi Wu, Co-Founder at Spotter AI. “We built Spotter ClaimsOS to give transportation companies a clearer operating layer for claims, so teams can move faster, reduce avoidable delays and better protect the business when issues arise.”

ClaimsOS is designed for claims teams, freight accounting, fleet safety, dispatch and operations management. The launch expands Spotter AI’s transportation technology platform into another critical part of freight operations, connecting claims management with the same focus on workflow automation, team coordination and operational control that supports its broader tools for carriers, brokers and logistics teams.

For more information, visit https://spotter.ai/claims-os

About Spotter AI

Spotter AI is a transportation technology company developing AI-powered software for motor carriers, freight brokers and logistics teams. Its platform helps fleets streamline dispatch, recruiting, compliance and daily operations through intelligent automation and connected workflows.

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