

Jablonski Insurance Surpasses 1,000 Customer Reviews in Fox Lake, IL

Fox Lake agency founded in 2009 reaches a review milestone rarely achieved by local insurance offices.

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[Jablonski Insurance](#) has surpassed the 1,000-review milestone, accumulating 1,067 individual verified customer reviews while maintaining a 4.9-star

rating since opening in 2009. The agency also holds a 4.9-star rating on Birdeye across nearly 400 additional reviews and carries an A+ rating with the Better Business Bureau.



Jablonski Insurance Logo

The volume places the Jablonski agency well above documented industry benchmarks. According to a recent analysis by GatherUp, insurance agencies that actively solicit feedback through both email and text average approximately 635 reviews per location, a figure the Fox Lake office has exceeded by more than 60 percent. For an agency serving a village of roughly 10,800 residents, the review count represents approximately one customer review for every ten people in the community.

"When someone in Fox Lake, Spring Grove, or McHenry calls our office, there is a strong chance they will speak with the same person who helped them last year and the year before that," said Brent Jablonski, Agency Owner of [Jablonski Insurance in Fox Lake, IL](#). "That kind of continuity is what shows up in more than a thousand reviews, people are not writing about a transaction. They are writing about a relationship with someone they know by name."

The agency's team retention supports that claim. Jessica Mascenic has been with the agency for more than 18 years. Sales Manager Andreea Andreica, who is originally from Romania and also speaks Spanish, has served the office since 2011. Janet Madiol, Karla Patterson, and Rebecca Krause each bring between seven and fifteen years of tenure. In total, the current Fox Lake team represents well over 100 combined years of insurance industry experience.

Customer reviews frequently reference individual staff members by name, an unusual pattern in the insurance industry, where feedback tends to default to generic descriptions of the company.

Reviews on the agency's profiles cite specific employees for their responsiveness during claims, their patience during policy changes, and their willingness to handle complex situations such as refinancing transitions and multi-policy revisions.

The review milestone also reflects the agency's reach beyond standard auto and home coverage. Jablonski Insurance serves the Chain O' Lakes recreational corridor with boat, ATV, and motorcycle policies alongside business, life, condo, renters, and landlord insurance. The office operates in English, Spanish, and Romanian, and Jablonski is licensed across Illinois, Indiana, Wisconsin, and Florida.

Outside the office, Jablonski serves on the board of Vipers Hockey Club, a youth travel hockey organization covering Northern Lake County and Southeastern Wisconsin. The agency also supports GiGi's Playhouse McHenry County, a Down syndrome achievement center offering free educational and therapeutic programs, and participates annually in Shop with a Cop alongside sponsoring Grant Community High School and a local little league.

The Jablonski agency has earned Elite Agent designation along with Honor Ring and National Conference Award recognition. The office is located at 37 South Route 12, Suite 2, in Fox Lake, with hours Monday through Thursday from 8:30 a.m. to 5:30 p.m., Friday until 5:00 p.m., and Saturday by appointment.

[About Jablonski Insurance](#)

Founded in 2009, the agency has grown to a combined team of more than 20 staff members serving Fox Lake, Spring Grove, McHenry, and surrounding Northern Lake County communities, with a second location in Barrington, Illinois. More information is available at <https://jablonskiinsurance.com/>.

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