

StoreEase Launches the Virtual Console Flex, Bringing AI-Powered Coverage to Traditionally Staffed Storage Stores

New EaseOS deployment expands office hours, fills coverage gaps, and captures rentals without changing staffing, powered by new AI-enabled Ease Core hardware.

BIRMINGHAM, AL, UNITED STATES, September 1, 2026 /EINPresswire.com/ -- [StoreEase](#), an AI-native operating platform for the self-storage industry, today announced the release of the Virtual Console Flex, a new deployment of its [EaseOS](#) platform that brings AI-powered coverage into traditionally staffed stores without disrupting the operator's current operating model or office.

Self-storage operators are navigating one of the toughest macro environments in years. With flat revenues and payroll costs climbing, operators are squeezed from both sides and forced to choose: expand hours and absorb the added payroll cost, or live with the limitations of the staffed model and miss the rentals that fall outside it. The Virtual Console Flex removes that tradeoff. It layers EaseOS's AI-native technology on to the store an operator already runs, allowing on-site teams to keep working as they do today while the Console extends the hours, covers the gaps, and enhances the capabilities of the store.

AI THAT SEES AND RESPONDS

The Virtual Console Flex runs on real AI, not a static kiosk. Enhanced people detection lets the Console recognize the moment a tenant approaches the counter and engage them before they have to ask. Because the underlying hardware is future-proofed, new AI capabilities ship as



The Virtual Console Flex deploys on the counter an operator already has, with no construction and no front-office reconfiguration.

software updates directly to the unit, so the Console an operator installs today continues to gain functionality over time.

COVERAGE THAT NEVER CLOCKS OUT

The Virtual Console Flex expands operating hours and fills the gaps a staffed model leaves behind, including lunch breaks, early mornings, evenings, weekends, and the moments a manager steps away from the counter. During those windows, the Console greets tenants, answers questions, and keeps the store running.



The all-new Ease Core: compute, passive cooling, and cellular backup in a single compact unit.

REVENUE WHEN THE LIGHTS WOULD OTHERWISE BE OFF

Every hour an on-site manager is not present means missing rental opportunities in stores. The Virtual Console Flex changes that, capturing move-ins and closing rentals during coverage gaps that previously went to voicemail or a locked door.

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Virtual Console Flex gives operators the flexibility to capture every customer in any office, operating model, or property: the fastest path we've ever built to get our tech in and driving revenue.”

*JOSH BOYD, FOUNDER AND
CEO, STOREEASE*

*1–2 months gained. A recent StoreEase case study found that the expanded hours and recovered coverage gaps amount to the equivalent of one to two additional months of rentals per store per year, revenue that the limitations of a traditionally managed store leave on the table.

Read the case study: easeos.ai/post/virtual-console-revenue-engine

BUILT FOR THE OFFICE YOU ALREADY HAVE

The Virtual Console Flex is a mount, plug, and play deployment that requires no construction, no contractors, and no front-office reconfiguration. Removing the build-out removes the cost and the downtime that comes with it, so operators install in a single visit rather than budgeting a capital project, all while preserving the staffed model, front office, and team they already have.

ALL-NEW, AI-ENABLED EASE CORE:

*AI COMPUTE: Real-time on-device AI that keeps getting smarter, with new capabilities shipping as software updates after install.

*PASSIVE COOLING: Silent operation with no moving parts to fail.

*CELLULAR BACKUP: The store stays connected when the primary line goes down.

The Virtual Console Flex is available now, including for groups who want to white-label EaseOS technology and deploy within their own operating platform. To learn more or schedule a demonstration, visit www.easeos.ai.

ABOUT STOREEASE

StoreEase is an AI-native operating platform built for the self-storage industry. Its core product, EaseOS, is an omni-channel system of action that sits on top of the property management system and handles a majority of day-to-day store operations. StoreEase pairs AI-native software with purpose-built hardware to help operators expand coverage, improve margins, and grow revenue without rebuilding their operating model. StoreEase is headquartered in Birmingham, Alabama. For more information, visit easeos.ai.

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