

Rain Engineering Opens Customer Experience Center for Real Production Solutions on September 30, 2026

Rain Engineering's Indiana Customer Experience Center lets manufacturers explore real-world MES use cases and find practical paths to better production.

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-- Rain Corporation today announced the public opening of the [Rain Engineering Customer Experience Center](#) (CEC), a new destination where

manufacturers can explore practical ways to positively impact production. Beginning September 30, visitors to the CEC will be able to see real-world use cases, discuss their operational goals with experienced guides, and identify next steps for improving visibility, quality, uptime, and decision-making on the plant floor.



rain eng logo

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Don Rahrig, CEO of Rain Engineering.

The CEC was designed for manufacturers tackling practical production challenges, whether they are evaluating a Manufacturing Execution System (MES), seeking to get more value from their current technology, or looking for a stronger way to connect equipment, personnel, and operational data. The goal is not to overwhelm visitors with technology, but to help them clearly see how better-connected operations can support better outcomes for their teams and facilities.

"Manufacturers do not need another generic product

demonstration. They need a place where they can connect their biggest production challenges to practical use cases and leave with more clarity than they had when they walked in," says [Don Rahrig](#), CEO of Rain Engineering. "That is what the Customer Experience Center is designed to do."

At the CEC, visitors can walk through scenarios built around the outcomes manufacturers care about most: reducing unplanned downtime, improving quality and traceability, replacing manual reporting with trusted production visibility, shortening response time when problems occur, and understanding how connected systems can support faster, more confident decisions. Rain Engineering's approach is to meet manufacturers where they are, define the use cases that matter most, and build a practical path forward from there.

"The best experience for a visitor is not leaving impressed by software. It is leaving confident about the next right step for their operation," says Rahrig. "When manufacturers can see their challenges reflected in a working environment, the path to improvement becomes much easier to understand."

Manufacturers interested in visiting the Customer Experience Center can register now at raineng.com/customer-experience-center/. The Center opens publicly on September 30, 2026.

About Rain Engineering

Rain Engineering is a Velotric Proficy Platinum Solution Provider and Systems Integrator focused on helping manufacturers improve performance through MES, plant-floor connectivity, Proficy-based industrial software integration, and practical digital transformation guidance. They help manufacturers turn technology investments into operational results by clarifying goals, identifying the right use cases, and guiding implementation with clear communication and practical execution.

About Don Rahrig

Don Rahrig is the CEO of Rain Engineering and a founder-led advocate for practical, people-centered manufacturing improvement. His leadership approach emphasizes clear communication, honest assessment, and helping manufacturers pursue digital transformation in ways that fit their operations, teams, and business goals

Don Rahrig
Rain Corporation
+1 833-972-4626
[email us here](#)

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