

Google Cloud Features Pythian's AI Operating Model and Its Approach to Delivering Measurable Enterprise AI ROI

Google Cloud article highlights how Pythian uses its own AI Operating Model to move AI from experimentation into production and measurable business outcomes

OTTAWA, ONTARIO, CANADA, September 2, 2026 /EINPresswire.com/ -- Pythian, a specialized data and AI consultancy, today announced that Google Cloud has featured Pythian and its AI Operating Model in a new Google Cloud article examining how organizations can turn enterprise AI investment into measurable business results.

The article, "[Reimagining work: How Pythian's internal AI playbook delivers customer ROI](#)," explores how Pythian applies AI internally before bringing proven approaches to customers. At the center of that approach is the Pythian AI Operating Model, a framework designed to connect AI strategy, technology, people and operations so organizations can move beyond isolated AI experiments and deploy AI at scale.

"Turning AI into something that consistently delivers business value is much harder," said Paul Lewis, CTO at Pythian. "We built the Pythian AI Operating Model by applying AI across our own business, measuring the results and learning what it takes to move from individual use cases to AI at scale. That experience now gives our customers a practical blueprint for doing the same."

The Google Cloud article highlights measurable results from Pythian's internal AI initiatives, including:

- 3x growth in active-user engagement with internal AI tools
- 10% of IT support tickets resolved without human intervention
- Forecast matching reduced from weeks to two or three days
- Retail product onboarding reduced from approximately 20 minutes to seconds

Pythian's approach starts with strong data foundations and extends through AI strategy, implementation, adoption and ongoing operations. The AI Operating Model brings these disciplines together to help organizations identify high-value opportunities, build AI-enabled workflows and agents, establish the governance and infrastructure needed to support them, and continuously improve AI systems once they reach production.

The model reflects Pythian's broader evolution from its roots in database and data services into a global consultancy helping enterprises modernize their data estates and put AI into production.

"For nearly three decades, Pythian has helped organizations solve difficult data problems," said Brooks Borcharding, CEO at Pythian. "AI is changing what companies can achieve, but it doesn't eliminate the need for the data foundation underneath it. Our opportunity is to connect those worlds — from data foundations to AI that delivers business results. The Pythian AI Operating Model is the cornerstone to unlocking AI's potential."

The Google Cloud feature provides an inside look at how Pythian is putting that philosophy into practice and applying lessons from its own AI transformation to customer engagements.

About Pythian

Pythian is a leading global data and AI consultancy with nearly three decades of experience. We modernize and manage enterprise data estates, helping organizations deploy AI into production. Working closely with Google Cloud, Oracle, AWS, Microsoft, and other technology partners, Pythian combines deep technical expertise with a pragmatic, results-focused approach.

Learn more at www.pythian.com.

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