

Socket Fiber Launches CDG's Elements OSS/BSS Platform to Support Continued Growth and Expansion

Socket Fiber, a Missouri-based broadband provider, has successfully launched Elements, CDG's cloud-based OSS/BSS platform, to support its continued growth.

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Jim Gleason, Executive Chairman of Socket Fiber

Communications Data Group (CDG) today announced that Socket Fiber, a Missouri-based fiber broadband provider, has successfully launched Elements, CDG's cloud-based OSS/BSS platform, to support its expanding operations, enhance customer service capabilities, and streamline key business processes across its growing network. The deployment comes as Socket continues to grow its fiber footprint throughout Missouri, including its recent acquisition of Fastwyre's Missouri network business, which significantly expands the company's reach across the state.

"We are excited to welcome Socket Fiber to the Elements client community," said Jason Dandridge, CEO of CDG. "Socket has established a strong reputation for delivering reliable, high-quality broadband services throughout Missouri. As the company continues to expand through both organic growth and strategic acquisitions, we're proud to provide the operational foundation needed to scale efficiently, improve workflows, and support an outstanding subscriber experience. We look forward to partnering with the Socket team as they continue to bring advanced broadband services to more communities."

The implementation of Elements provides Socket Fiber with a unified, cloud-based platform for subscriber management, billing, service provisioning, reporting, and operational workflows. By consolidating critical business functions within a single system, Elements helps improve efficiency, automate processes, and provide the flexibility needed to support continued growth. Its open architecture also enables seamless integration with Socket's broader technology ecosystem.

"Selecting the right OSS/BSS platform was a critical decision as we plan for the next phase of our growth," said Jim Gleason, Executive Chairman of Socket Fiber. "With ongoing network expansion

and the recent acquisition of Fastwyre's Missouri network business, we needed a scalable platform capable of supporting a larger operational footprint while maintaining the high level of service our subscribers expect. Elements delivers the automation, integration capabilities, and flexibility we were looking for, and we're confident it will help us integrate new markets efficiently while positioning Socket for long-term success."

[About CDG](#)

CDG provides a cloud-based, SaaS-delivered OSS/BSS platform for voice, video, data, circuit, and interconnect services for retail and wholesale broadband service providers and carriers. We deliver value to our clients through our open architecture, operator-driven solutions that empower them to create the optimal service ecosystem for growing their customer base, improving their business intelligence capabilities, and leveraging the latest AI, machine learning, and automation technologies to increase operational efficiency and performance.

[About Socket Fiber](#)

Founded more than 30 years ago, Socket Fiber is a fiber optic broadband services platform headquartered in Columbia, Missouri. Serving more than 19 counties, the company operates a future ready network that delivers high-speed internet connectivity to residential and commercial customers throughout the state, with a focus on network reliability, community engagement, and expanding access to critical digital infrastructure.

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