

Vintage IT Services Earns 11th Consecutive City Beat News Spectrum Award for Customer Satisfaction

Austin-based managed service provider receives 11 straight Spectrum Awards for outstanding customer satisfaction.

AUSTIN, TX, UNITED STATES,
September 3, 2026 /EINPresswire.com/
-- The area's largest, locally owned [managed service provider](#), [Vintage IT Services](#) has been recognized yet again in 2026 by [City Beat News](#) for providing outstanding customer service and receiving high satisfaction marks from its clients.



Vintage is Austin's leading managed service provider specializing in comprehensive IT support for small and medium-sized businesses, government agencies, and nonprofits. The company handles all aspects of the technology infrastructure, including cybersecurity monitoring, cloud solutions, computer support, network management, data backup and disaster recovery, and IT consulting.

“

We take the burden of installing, managing and maintaining technology off your plate so you can focus on running your business.”

*Steve Hanes, CEO & VP,
Vintage IT Services*

“Think of us as your complete IT department or as an extension of your existing IT team,” says Steve Hanes, CEO and Vice President. “We take the burden of installing,

managing and maintaining technology off your plate so you can focus on running your business.”

The advantages of working with the Vintage team include access to an expert technical staff; competitive fixed rates; a standardized, secure environment; customized preventative maintenance plans; and a help desk with 24-hour live support. “We provide small and medium-sized businesses with enterprise-quality support at prices they can afford,” says Hanes.

Since its founding in 2001, Vintage has built its business on providing 5-star customer service,

expert technical knowledge and a business-first approach that aligns technology with clients' actual operational needs.

"Our staff learns about the client's business, so our solutions are designed around each client rather than a one-size fits all," says Hanes. "Furthermore, we are proactive in our actions to reduce interruptions caused by IT and responsive 24-7 to our clients' IT needs."

In addition to its long history of Spectrum Awards, Vintage has a host of awards and recognitions to its credit including CRN's MSP 500 list for the past several years and an A+ rating from the Better Business Bureau. The company also has a long list of satisfied customers.

"Vintage IT has provided comprehensive IT services for my investment firm for nearly 10 years. I am not the largest customer, but they believe that if you treat your smallest client like your largest, great things will happen. Their network and security expertise have given me and my clients confidence that our systems are secure and well maintained. Their service responsiveness is outstanding."

The COO of a real estate company that's a client of Vintage noted the personal relationship with the team. "When I call in, they always ask me about my day; I'm not just a client on their page." Customer service like this is just one of many reasons that clients choose Vintage IT Services time and again.

About Vintage IT Services

Vintage IT Services was founded in Austin in 2001 and provides managed IT services, IT consulting, IT security, cloud services and compliance IT services. For more information, visit the company at [www.https://vintageits.com/](https://vintageits.com/) or visit their Award Page at <https://awards.citybeatnews.com/VINTAGE-IT-SERVICES-AUSTIN-TX>.

About City Beat News and The Stirling Center

The Stirling Center includes a learning and resource center with courses, team training and support, executive coaching, articles, and case studies focused on excellence. Its objective is to encourage and enable excellence across many fields, wherever it can. The Stirling Center, www.stirlingcenter.org, recognizes service excellence in businesses and service providers such as those served by City Beat News and Pulse of the City News.

City Beat News and The Stirling Center are located in Lapeer, Michigan. For more information, call 866-732-9800 or go online to www.citybeatnews.com.



Teresa Hersha
The Stirling Center for Excellence
+1 866-732-9800
[email us here](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/939274120>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2026 Newsmatics Inc. All Right Reserved.