Carolann Ratliff, Recognized By Influential Women, Builds A Nearly Four-Decade Career At Moody's Investors Service



NEW YORK, NY, UNITED STATES, September 3, 2026 /EINPresswire.com/ -- A Dedicated Administrative Professional Known for Reliability, Collaboration, Integrity, and a Commitment to Supporting Others

New York, New York — Carolann Ratliff is a dedicated administrative professional whose nearly four decades of experience at Moody's Investors Service have been defined by reliability, organization, collaboration, and unwavering support of the teams around her. Since joining the company in 1985, she has played an integral role in supporting ratings operations, coordinating complex administrative processes, and helping teams across domestic and international markets operate efficiently. Her longevity, institutional knowledge, and commitment to doing her work well have made her a trusted resource throughout her career.

Over the course of her tenure, Carolann has worked closely with analysts, managers, and associates across the United States, Europe, Singapore, China, Japan, and London. Her responsibilities have included facilitating communication, preparing rating reports, reviewing documentation, and coordinating day-to-day operational priorities. Behind the scenes, her work has helped ensure that teams have the organization, resources, and administrative support necessary to meet their objectives.

Carolann became particularly instrumental in supporting the growth of regional teams and helping analysts navigate the administrative requirements associated with their work. Her ability to manage competing priorities while maintaining professionalism, accuracy, and attention to

detail has remained one of her defining strengths.

Her career at Moody's has also given her a unique perspective on the importance of administrative professionals within large organizations. While their work may often happen behind the scenes, Carolann understands that strong administrative support can have a meaningful impact on how effectively teams communicate, collaborate, and perform.

A graduate of Pace University-New York with a Bachelor of Business Administration in Marketing, Carolann has balanced her professional accomplishments with a deep commitment to her family and community. Throughout her career, she made intentional decisions to prioritize raising her children while continuing to excel professionally. For Carolann, professional achievement has never been measured solely by advancement or recognition. It has also been measured by the ability to remain present for the people who matter most.

Being available to support her children's education and development was a deliberate priority. She made time to be present with them every evening, believing that investing in her family was one of the most meaningful investments she could make. That commitment has been rewarding as her children have grown into accomplished professionals in fields including law enforcement, healthcare, and government.

Beyond her corporate responsibilities, Carolann has also dedicated time to supporting young people in her community. She supervised students from Cook Academy, helping young individuals with disabilities develop workplace skills and build confidence. The experience reflected another important aspect of Carolann's character: her willingness to share her knowledge, provide encouragement, and help others recognize their own abilities.

Carolann attributes her success to a combination of integrity, pride in her work, strong relationships, and a willingness to continue learning. She believes success is never achieved alone. Instead, it comes through effective communication, collaboration, and the ability to bring people together toward shared goals.

Throughout her career, Carolann has maintained the belief that any skill can be learned with determination, commitment, and a willingness to grow. She has never viewed a lack of experience in a particular area as a reason not to pursue something new. Instead, she believes that applying oneself fully and remaining open to learning can create opportunities that might initially seem out of reach.

One of the most influential lessons she received came from a mentor early in her career. Carolann remembers sitting in her mentor's office during a conversation when she was told, "Know that you can do anything. Anything can be learned if you put your mind to it. Don't settle. Keep going as high as you can go."

That advice stayed with Carolann throughout her career. It reinforced her belief in continuous

growth and encouraged her to approach professional challenges with confidence rather than limitation. It also became a philosophy she could eventually share with others.

When advising young women entering the industry, Carolann gives them the same message she received. Set your mind on a goal and do not stop until you reach it. Once that goal is achieved, set another one. Continue moving forward because, in her view, the sky is the limit.

Her perspective is particularly grounded in the importance of persistence. Carolann believes that professional growth does not always happen through one major opportunity. It can develop through consistently demonstrating reliability, learning new skills, building relationships, and being willing to take on responsibilities that help an organization succeed.

Carolann has also observed opportunities for professional growth within Moody's. She notes that the career path for rating analysts was relatively structured, with analysts generally spending at least three years developing the knowledge and experience necessary for success before progressing into another analytical position.

For administrative professionals, she recalls that advancement could be less clearly defined. Questions around whether an administrative professional should move toward office management, administrative coordination, or another role could make the path less straightforward. Nevertheless, Carolann believes opportunities existed for administrative professionals who demonstrated that they could contribute meaningfully to their teams and take on expanded responsibilities.

She also speaks positively about the work-home balance she experienced at Moody's. Carolann appreciates an environment where employees could address important family needs without feeling that doing so meant abandoning their professional responsibilities. When an employee had an emergency at home, she recalls that the message was to take care of the situation and trust that someone would provide coverage.

She also recognizes the importance of family-friendly policies, including expanded parental leave that allows new fathers meaningful time at home with their wives and newborn children. For Carolann, policies that recognize employees as people with responsibilities and lives outside the workplace are an important part of creating a supportive professional environment.

Integrity remains at the center of Carolann's values. She believes professionals should take genuine pride in their work, love what they do, and develop the ability to work effectively with others. Being a "people person," in her view, is an important part of professional success because no one can accomplish their work entirely on their own.

Communication and collaboration are therefore essential. Carolann believes people need to be able to talk with one another, understand different perspectives, and work together to accomplish shared objectives. These principles have guided her throughout her decades-long

career and contributed to the relationships she has built along the way.

Today, family remains the value closest to Carolann's heart. Now that she and her husband are empty nesters, she looks forward to the times when her children visit and bring their own children with them. She treasures the opportunity to spend time with her grandchildren and teach them the everyday skills and traditions that have been meaningful throughout her own life.

From cooking and cleaning meat to washing dishes and baking cookies, Carolann looks forward to passing those lessons on to another generation. The holidays are especially meaningful, giving her another opportunity to gather with her family and create memories together.

Through her long-standing contribution to Moody's, her mentorship of others, her commitment to her community, and her devotion to her family, Carolann Ratliff has built a legacy grounded not only in what she has accomplished, but in the people she has supported along the way. Her story is ultimately one of integrity, perseverance, partnership, and purpose—and a reminder that some of the most meaningful forms of success are measured by the lives touched along the journey.

Learn More about Carolann Ratliff:

Through her Influential Women profile, https://influentialwomen.com/connect/Carolann-Ratliff

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