

Atelia Health Announces Unified Care System Is Now a Qualified Solution on Leading Healthcare Platform

AI operations solution for outpatient and inpatient care completes qualification

FREMONT, CA, UNITED STATES, September 8, 2026 /EINPresswire.com/ -- [Atelia Health](#) today announced that [Unified Care System](#), its AI operations system for care delivery, is now a [qualified solution on Mayo Clinic Platform](#). Unified Care System streamlines administrative and clinical processes across outpatient and inpatient settings on a single infrastructure with one longitudinal patient record. It uses AI to help healthcare teams triage patient communications, automate scheduling and billing tasks, extract data from faxes and referrals, and generate draft clinical documentation for physician review.



Atelia Health — Unified Care System, an AI operations system for care delivery

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Murali Alapati, founder and CEO, Atelia Health

By connecting workflows that previously ran across disconnected point solutions, Unified Care System reduces manual effort for staff and physicians, improves care coordination between settings, and accelerates revenue-related processes. Practices can begin with a single module and expand on the same infrastructure. Qualification through Mayo Clinic Platform included evaluation of regulatory compliance and technological, clinical, and algorithmic performance, supporting adoption of the solution within health system environments.

“Providers have told us their teams are not short on software — their tools simply do not share data, and the manual work lands on staff and physicians,” said Murali Alapati, founder and CEO of Atelia Health. “Unified Care System replaces those disconnected tools with one solution and

one patient record across the clinic and the hospital. Completing Mayo Clinic Platform's qualification process reflects the standard of rigor we hold ourselves to, and we look forward to supporting health systems and physician groups through this solution."

Mayo Clinic Platform supports digital health solutions developers with the infrastructure and ecosystem needed to bring digital solutions into real-world clinical and administrative workflows. The program evaluates each solution for intended use, proposed value, and clinical and algorithmic performance, providing transparency and credibility and enabling the adoption of transformative health technologies.

"Our goal is to help solutions developers move promising ideas further, faster — connecting innovators with the clinical insight, technical infrastructure, and support needed to turn healthcare AI solutions into real-world impact," says Steve Bethke, vice president of Growth & Management at Mayo Clinic Platform.

About Atelia Health

Atelia Health is an AI operations platform that replaces disconnected tools and automates operational workflows within and across care settings, serving outpatient practices, hospitalist groups, and hospitals. Founded in 2021 and headquartered in Fremont, in the San Francisco Bay Area, Atelia provides a single platform and one longitudinal patient record spanning outpatient care, inpatient care, and the transitions between them. Atelia Health is a brand of Atelia Software, Inc. Atelia Health was founded by Murali Alapati, an enterprise platform founder whose first company, Cloupia, was acquired by Cisco. For more information, visit www.ateliahealth.com or contact press@ateliahealth.com.

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