City Beat News Honors Businesses for 12 Years of Excellent Customer Service

Three businesses were recently recognized by City Beat News for their legacy of outstanding customer service and satisfaction.

LAPEER, MI, UNITED STATES, September 8, 2026 /EINPresswire.com/ -- Three businesses across several industries were recently recognized by City Beat News for their efforts in customer service and satisfaction, earning them each a 12th consecutive Spectrum Award.

Eastern Personnel Services Inc. (https://www.easternhires.com/) in Cincinnati is a full-service staffing firm serving both employers and job seekers. Founded in 1987, the company has a long and rich history of connecting talent with opportunity and has continually evolved to meet the ever-changing demands of the job market. Serving clients from Fortune 500 companies, schools and universities, hospitals and healthcare facilities, manufacturers, and more, Eastern Personnel Services provides professional, skilled and unskilled workers. They understand the importance of knowing their clients' work environments and recruiting the best talent for the job, all while being driven by a commitment to excellence and client satisfaction. For more information, visit their Award Page at https://awards.citybeatnews.com/EASTERN-PERSONNEL-SERVICES-INC-CINCINNATI-OH.

Amerihope Alliance Legal Services LLC (https://amerihopealliance.com/) in Plantation, Florida, provides foreclosure defense attorneys to clients in Florida, Illinois, New Jersey, New York and Pennsylvania. Founded in 2008, the firm has the backing of years of experience and knowledge regarding mortgage law and foreclosures. The team at Amerihope Alliance Legal Services is equipped to stand up to mortgage lenders and servicers with the goal of obtaining loan restructures that keep clients in their homes with affordable payments. They are committed to providing outstanding service, thoughtful counsel and zealous advocacy. For more information, visit their Award Page at https://awards.citybeatnews.com/Amerihope-Alliance-Legal-Services-LLC-Plantation-FL.

Metric Motors (https://metricmotors.com/) in Edmond, Oklahoma, is a full-service auto repair

shop that can handle any repairs or maintenance to all makes and models of domestic and import vehicles. Since it opened in 1981, Metric Motors has been a trusted destination for vehicle repair and maintenance in the community, offering a comprehensive range of services using cutting-edge equipment and resources. Among the offered services are general repairs, preventative maintenance, tune-ups, brake repairs, engine light diagnostics, suspension repairs, engine overhauls and more. The professionals at Metric Motors take clients' service needs seriously, treating them like family and ensuring all their automotive needs are met with honesty and fairness. For more information, visit their Award Page at https://awards.citybeatnews.com/METRIC-MOTORS-EDMOND-OK.

In its search for customer and patient service excellence, City Beat News is continually taking nominations for companies and service providers that offer top-notch service, granting the Spectrum Award to those that earn high rankings.

In partnership with the Stirling Center for Excellence, City Beat News uses its independent, proprietary research and evaluation system to identify businesses with a track record of providing a great customer or patient experience. The rating system combines data collected from nominations, online and other customer reviews, surveys, blogs, social networks, business-rating services, and other honors and accolades — all of which express the voice of the consumer. It brings many sources of information together into one rating for the year that shows the whole picture and avoids the pitfalls of unfounded or unjustified negative commentary posted by an unhappy employee or competitor.

Consumers value a legitimate source they can trust to help them find companies that will not only meet their needs, but also exceed their service expectations. The Spectrum Award is a great indicator of future customer and patient service.

About City Beat News and The Stirling Center
The Stirling Center includes a learning and resource center with courses, team training and support, executive coaching, articles, and case studies focused on excellence. Its objective is to encourage and enable excellence across many fields, wherever it can. The Stirling Center, www.stirlingcenter.org, recognizes service excellence in businesses and service providers such as those served by City Beat News and Pulse of the City News.

City Beat News and The Stirling Center are located in Lapeer, Michigan. For more information, call 866-732-9800 or go online to www.citybeatnews.com.

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