Influential Women Distinguishes Katherine Moore For Her People-Centered Leadership In HR And Benefits Administration



BENTONVILLE, AR, UNITED STATES, September 8, 2026 /EINPresswire.com/ -- Higher Education HR Leader Combines Benefits Expertise, Continuous Learning, and Empathy to Support Employees Through Critical Life Transitions

Bentonville, Arkansas — Katherine Moore is making a meaningful impact in higher education through a career dedicated to human resources, employee benefits, wellness, and organizational support. As Director of Benefits & Retirement Administration at NorthWest Arkansas Community College, she leads the design and delivery of employee benefits, retirement counseling, leave management, and wellness programs, helping employees navigate complex systems with greater clarity and confidence.

With extensive experience spanning higher education, manufacturing, and benefits administration, Katherine has developed a comprehensive understanding of the challenges organizations face when balancing employee needs with operational and financial priorities. Her work includes supporting employees through insurance claims, retirement transitions, FMLA processes, and other significant moments that can directly affect their personal and professional lives.

Katherine’s career in higher education includes several years at the University of Arkansas, where she supported benefits administration, wellness initiatives, and retirement services. These experiences strengthened her expertise in higher education HR operations while reinforcing her belief that effective benefits leadership is ultimately about serving people.

Earlier in her career in the food production industry, Katherine helped develop and implement multi-state wellness programs designed to encourage healthier lifestyles and greater employee participation. Initiatives included fitness programs such as couch-to-5K and company-wide wellness challenges. These efforts not only encouraged employee engagement but also contributed to improved health outcomes and insurance premium savings.

Katherine attributes her professional success to continuous learning, independent research, and the practical experience she has accumulated throughout her career. Podcasts and audiobooks have been important tools in expanding her knowledge, while growing up in a family of lawyers helped shape the legal-analytical mindset she brings to complex HR matters.

For Katherine, one of the most important aspects of working in higher education is understanding the bigger picture and recognizing the difference her work can make in the lives of others. She encourages young women entering the industry to remain committed even when challenges arise. Her perspective is grounded in the belief that supporting students and employees and helping people better themselves makes the difficult days worthwhile.

Today, Katherine identifies rising health plan costs and evolving FMLA and employee leave regulations among the biggest challenges and opportunities facing her field. Careful claims analysis, responsible benefits management, and staying current with legal developments are essential to maintaining sustainable programs while continuing to meet employee needs.

At the heart of Katherine's leadership are empathy, service, and accessibility. She believes HR and benefits administration should extend beyond paperwork and procedures to provide genuine guidance during major life transitions. Her commitment to making a tangible difference, combined with her dedication to community- and faith-based service, continues to shape her approach to leadership.

Through technical expertise, practical experience, and a sincere commitment to helping others, Katherine Moore exemplifies the evolving role of human resources leadership—one centered not only on organizational sustainability, but also on the people who make organizations thrive.

Learn More about Katherine Moore:

Through her Influential Women profile, https://influentialwomen.com/connect/katherine-moore

Influential Women

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