Influential Women Spotlight: Kyli Jimenez — Redefining Workplace Experience Through People-First Leadership

SAN FRANCISCO, CA, UNITED STATES, September 9, 2026 /EINPresswire.com/ -- San Francisco Workplace Professional Brings Hospitality Expertise, Immigrant Resilience, and Operational Excellence to the Fast-Paced FinTech Industry



San Francisco, California — Kyli Jimenez, a workplace experience and operations professional based in San Francisco, California, is making a meaningful impact in the financial technology sector by combining nearly a decade of experience in hospitality, events, and workplace operations with a deeply personal understanding of resilience, responsibility, and the importance of making people feel valued.

Currently serving as Regional Workplace Experience Manager at AtoB, Jimenez oversees a broad range of responsibilities, including workplace operations, culture initiatives, logistics, events, vendor coordination, and executive support. As a “team of one” in a highly cross-functional position, she plays a central role in ensuring that daily operations run smoothly while creating thoughtful and meaningful experiences for employees, partners, and visitors.

But for Jimenez, workplace experience is about much more than logistics.

Her approach to leadership is deeply rooted in where she came from.

As an immigrant from Bangkok, Thailand, and the eldest daughter in her family, Jimenez learned early in life what it meant to carry responsibility. She watched her mother, a widow raising four

children independently, navigate the challenges of providing for her family and creating opportunities for her children.

That experience shaped Jimenez long before she entered the workforce.

“Being the eldest daughter, you grow up understanding responsibility quickly and in a different way,” Jimenez reflects. “You learn to be independent, to figure things out, and to keep moving even when you don’t always have the answers. Watching my mother do that for our family taught me that resilience isn’t always something you talk about. Sometimes, it’s simply what you do.”

Moving to and building a career in the United States presented its own challenges. As an immigrant, Jimenez had to navigate not only a new professional landscape, but also the unspoken expectations and cultural dynamics that can come with finding your place in the American workforce.

There were moments when she questioned whether her voice belonged in the room.

Over time, however, those experiences became some of her greatest professional strengths.

Her career reflects a diverse professional foundation built across hospitality, event management, and workplace operations. Her previous positions include Regional Workplace Experience Coordinator at Airwallex, Event Manager at Merchant’s Exchange/Clint Reilly Organization & Workplace Coordinator at Salesforce. Earlier hospitality and banquet management roles strengthened her expertise in customer service, event execution, operational coordination, and managing complex environments.

Her transition into the technology industry in 2016 marked an important evolution in her career. It gave her the opportunity to bring the principles she learned through hospitality — anticipating needs, creating connections, solving problems quickly, and making people feel taken care of — into increasingly dynamic corporate environments.

Jimenez believes those skills are often underestimated.

“Hospitality taught me to pay attention to the details, but more importantly, it taught me to pay attention to people,” she says. “You can have the most grand event or the “perfect” workplace, but if people don’t feel welcomed, supported, or valued, you’ve missed the point.”

Today, Jimenez brings that philosophy into the fast-paced world of fintech, where she manages multiple priorities, coordinates vendors and events, supports executives, and helps cultivate workplace cultures where people feel connected and empowered to do their best work.

Her path has not been without setbacks. Working in a male-dominated industry and navigating

the expectations placed on women in leadership has required her to continually grow into her own voice. Failed contracts, layoffs, missed opportunities, and difficult professional experiences have at times forced her to question what comes next.

But they have also taught her not to define her worth by a single outcome.

“As an Asian woman in management, one of the biggest things I’ve had to learn is that I don’t have to prove that I deserve to be in the room,” Jimenez says. “I’ve learned to trust that my experience, my perspective, my executions and my voice have value.”

That realization has changed the way she leads.

Rather than viewing leadership as having all the answers, Jimenez sees it as creating an environment where people feel comfortable bringing their own ideas, challenges, and perspectives forward. Her leadership style is grounded in empathy, accountability, adaptability, and a willingness to step in wherever she is needed.

That mindset is particularly important in her role as a team of one that’s consistently collaborating with different teams across the board.

Supporting multiple locations and priorities can mean coordinating events in cities such as New York, Chicago & Miami while simultaneously maintaining day-to-day operations in San Francisco. It requires her to constantly prioritize, troubleshoot, build relationships, and make decisions independently.

The workload can be demanding, but Jimenez sees a familiar lesson in it: you don’t always get to choose how much responsibility you’re given, but you can choose how you carry it.

The same resilience that she learned from her mother and developed as the eldest daughter has followed her throughout her career.

Today, she is not simply focused on keeping workplaces running. She is focused on creating environments where people feel seen.

For Jimenez, that is the true intersection between hospitality and workplace leadership.

Her journey from Bangkok to San Francisco, from administration and hospitality to fintech, and from learning to find her own voice to helping others feel heard has shaped a leadership philosophy centered on one simple belief: people remember how you made them feel.

Through her career, Jimenez demonstrates that effective workplace leadership is about more than logistics and operational excellence. It is about building environments where people feel supported, respected, welcomed, and empowered to do their best work.

Her story is also a reminder that the experiences that once made us feel different — being an immigrant, being the eldest daughter, having to figure things out on our own, or having to work harder to find our voice — can ultimately become the very qualities that make us powerful leaders.

For Jimenez, being recognized as an Influential Woman is meaningful not simply because of where her career has taken her, but because of everything that came before it.

It represents the resilience of the woman who raised her, the responsibility she carried as the eldest daughter, the courage it took to build a life and career in a new country, and the confidence she has gained in finally understanding that she belongs in the room.

Learn More About Kyli Jimenez:
Through her Influential Women profile: https://influentialwomen.com/connect/kyli-jimenez

Through LinkedIn www.linkedin.com/in/kydjimenez

Company Website

Influential Women

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