Covalense Digital Releases Csmart MVNx GA 6.0, Bringing Multi-Tenant, Multi-Carrier BSS to MVNEs and MVNOs Worldwide

Covalense Digital launches Csmart MVNx GA 6.0, a multi-tenant, multi-carrier digital BSS solution enabling MVNOs/MVNEs to launch in weeks.



BENGALURU, KARNATAKA, INDIA, September 10, 2026 / EINPresswire.com/ -- A single, role-agnostic solution spanning CRM, billing, integration, self-care, and mobile — enabling operators to launch a new brand as a configuration change rather than a custom build.

Bengaluru, India — 10 September 2026 — Covalense Digital, a global digital solutions and engineering company, today announced the general availability of Csmart MVNx GA 6.0, the most substantial release yet of its solution for the wholesale mobile value chain. GA 6.0 unifies customer management, billing, integration, self-care, and mobile engagement into one multi-tenant, multi-carrier solution that serves MNOs, MVNEs, MVNOs, and service providers from a single foundation.

Csmart MVNx is deliberately role-agnostic, supporting any position in the value chain across a five-level tenancy hierarchy of MNO, MVNE, MVNO, SP, and SPC. A new tenant is provisioned in minutes through configuration rather than code, with isolated data, its own branding, commercial rules, and reporting. Beneath it sits Csmart Digital BSS, Covalense Digital's flagship innovation and the cloud-native business support foundation that underpins the MVNx solution.

The commercial logic is straightforward. An enabler that has hardened one solution across many partners no longer treats each new operator as a fresh integration programme. The next brand launch becomes the most cost-effective and lowest-risk one, not the most expensive.

What is new in GA 6.0

Csmart Telco CRM — tenancy-aware data, configuration and notifications, eSIM management with automated QR code generation, seven-level SLA management for tickets and tasks, and a real-time data warehouse feed.

Csmart iPaaS — a UI-driven workflow and policy configurator, multi-tenancy with role-based access control, and an extended plug-and-play connector library spanning provisioning, payments, identity verification, messaging, and enterprise systems.

Self-care portal and mobile application — the mobile app rebuilt natively for iOS and Android, with integrated payments, multi-factor authentication on high-risk transactions, an embedded knowledge base, and a public status page with proactive outage notifications.

Billing and Revenue Management — centralised product catalogue management, prepaid-to-postpaid and postpaid-to-prepaid migration, real-time invoice generation and offline usage processing.

Security and privacy — strengthened throughout, with modern identity and single sign-on, certificate-based API authentication, and reporting that masks personal data by default behind a separate permission and a full access audit trail.

What it means for operators

Launch faster — a new brand or partner operator goes live as a configuration change, removing per-partner BSS build cost and compressing time-to-market.

Monetise wholesale — run many brands, sub-brands and partner operators from one administrative interface, each isolated and individually branded.

Grow ARPU and retention — eSIM-first activation alongside physical SIM, shared-data family plans, and prepaid, postpaid and hybrid propositions with migration in both directions.

Reduce cost to serve — self-care, a live status page, and proactive outage communication cut inbound support volume, while partners configure campaigns and vouchers without developer effort.

Stay compliant — configurable regional compliance packs, e.g., ACMA identity checks, IPND submission and SIO reporting for the Australian market.

Act on real-time insight — an integrated data warehouse turns each tenant's activity into commercial visibility on usage, churn and revenue.

“Csmart MVNx today supports multiple virtual operators and enablement businesses across the globe, including tier-1 operators. Collectively, these tenants serve more than 50 million

subscribers," said Santhosh Kumar Lagishetty, Vice President, Product Engineering, Covalense Digital. He added: "Csmart MVNx GA 6.0 marks a significant step toward an intelligent, AI-enabled and agentic BSS ecosystem — helping our customers launch faster, operate smarter and scale with confidence."

Availability

Csmart MVNx GA 6.0 became generally available on 10 September 2026 and is ready for deployment.

About Covalense Digital

At Covalense Digital, we empower telecommunications operators and enterprises to thrive in the AI age. As a global digital engineering company, we deliver AI-first platforms and intelligent engineering services that enable seamless customer journeys — from onboarding to billing to care — powered by agentic AI, cloud-native architecture, and autonomous intelligence.

With two decades of specialisation in digital transformation, we help clients create exceptional customer experiences while unlocking new revenue opportunities. Our mission: to deliver meaningful business value through AI-driven innovation.

Headquartered in Bengaluru, India, with offices across five continents, we forge lasting partnerships with customers worldwide, helping them achieve transformative results through technology excellence.

For more information, please visit https://covalensedigital.com/

Media Contact:
Anju Gulati
Director, Marketing and Communications
anju.gulati@covalensedigital.com
+91 9890381866

Anju Gulati
Covalense Digital Solutions Pvt Ltd
+91 9890381866
reachus@covalensedigital.com
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