

Arnold Auto Repair Welcomes Carson Arnold as Customer Service Representative

Founder Chad Arnold is training his son Carson to lead front-office customer service, marking a new generation at the Ogden auto repair shop.

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EINPresswire.com/ -- [Arnold Auto Repair](#) Welcomes Carson Arnold as Customer Service Representative

OGDEN, Utah — September 2026 — Arnold Auto Repair, a top-rated auto repair shop in Ogden, Utah, has welcomed Carson Arnold as its new customer service representative and front office manager. The move brings the next generation of the Arnold family into a leading role at the shop. Founder Chad Arnold, who started the business, is personally training his son Carson for the



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Chad Arnold, Founder, Arnold Auto Repair

position. The decision reflects a deliberate effort to carry forward the hands-on, customer-first approach the shop has been known for while setting it up for the years ahead.

In his new role, Carson Arnold will oversee front-desk operations, greet customers, coordinate appointments, and serve as the main point of contact for drivers. He will assist customers coming in for [auto repair and maintenance services](#). The goal is a smoother experience from the first phone call to the moment the keys are handed back.

For more than 37 years, Arnold Auto Repair has served the

greater Ogden community with ASE-certified technicians, OEM parts, and a nationwide NAPA AutoCare warranty. The shop works on all makes and models, both domestic and imports, and has built a strong reputation across Google, Facebook, and Yelp for honest, transparent service. Carson's arrival also supports the company's effort to connect with a new generation of drivers. As Arnold Auto Repair expands its online presence and digital scheduling tools, his front-office

role keeps the customer experience personal. He also helps preserve the neighborly, dependable service customers have trusted for decades.

A Message From the Owner

"Carson grew up in this shop, and watching him step into the front office is one of the proudest moments of my career. Our customers have trusted us for decades, and I know they're in great hands with the next generation," said Chad Arnold, founder of Arnold Auto Repair.

About Arnold Auto Repair

Arnold Auto Repair is a family-owned automotive repair shop located at [1401 Wall Avenue, Ogden, UT 84404](https://www.google.com/maps/place/Arnold+Auto+Repair,+1401+Wall+Avenue,+Ogden,+UT+84404/@41.224178,-111.973844,15z). For over 37 years, it has provided the Ogden community with dependable auto care, from oil changes and brake repair to engine diagnostics and transmission service. ASE-certified technicians service all makes and models, and the shop backs its work with a nationwide NAPA AutoCare warranty. The team focuses on honest pricing, quality workmanship, and customer-first service.

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