Maruti Techlabs Launches Agentic AI Practice to Bridge Gap Between AI Experimentation & Autonomous Enterprise Execution

From strategy to deployment, the new service builds agents grounded in a business's own data and governed by human oversight where it matters most.

PLANO, TX, UNITED STATES, September 14, 2026 /EINPresswire.com/ -- Plano, Texas, [09th Sep'26], Maruti Techlabs, a digital engineering and AI development partner with over 16 years of experience serving startups, scale-ups, and enterprises, today announced the launch of its Agentic AI Development Services, a dedicated practice they have built to help businesses design, build, and deploy autonomous AI agents that are used to complete entire workflows on their own.

As Mitul Makadia, Founder & CEO of Maruti Techlabs, puts it, "We're at a point where agentic AI is genuinely reshaping how industries operate, not just how they experiment with AI. We've already rolled this out with clients across sectors, and the shift from AI that assists to AI that executes is happening faster than most enterprises expect."

Where earlier tools responded to prompts, the new service focuses on agents that plan, reason, and self-correct through multi-step workflows, calling on enterprise tools and APIs to act across connected systems while keeping people in control of what gets automated and when.

- Purpose-built agentic AI systems that plan, reason, orchestrate tool calls, and self-correct across business workflows, not just generate suggestions
- Agents grounded in enterprise knowledge through retrieval-augmented context, so decisions are based on a business's actual data rather than generic assumptions
- End-to-end delivery from strategy and agent architecture, to orchestration and integration with existing enterprise systems (CRMs, ERPs, internal tools), to ongoing evaluation and optimization
- Human-in-the-loop checkpoints and policy guardrails built into every workflow, so teams retain visibility, traceability, and control over what agents decided and acted on
- Designed for measurable outcomes, you can expect faster cycle times, reduced manual effort, and fewer errors across customer support, operations, data, and engineering functions

Most organizations have already experimented with AI copilots and chatbots that respond to a single prompt. The gap Maruti Techlabs addresses is what comes next: agentic AI that maintains context across steps, runs processes end-to-end, and escalates to humans only when needed.

The service rests on a few core principles: agents must be grounded in a business's actual data through retrieval-augmented context; they must be explainable and auditable, with decision traceability; and they must be deployed incrementally, so organizations can scale autonomy at their own pace.

The offering spans the full lifecycle of agent development, from identifying high-value use cases and designing agentic workflows to building the orchestration layer and integrating agents with CRMs, ERPs, internal tools, and third-party platforms via APIs and tool-calling, and then ongoing evaluation, monitoring, and retraining as business needs evolve.

"Agentic AI only creates value when it's trusted enough to be given real work," added Mitul. "Our Agentic AI Development Service is built around that principle: agents grounded in enterprise data, governed by human oversight where it matters, and able to earn greater autonomy over time."

Maruti Techlabs is applying the new service to sectors where it already has deep delivery experience, including insurance, healthcare, legal operations, and technology-driven enterprises, where workflows are complex and errors are costly. Early use cases include claims triage, patient and provider communication, contract review, and internal knowledge and support operations.

Maruti Techlabs' Agentic AI Development Services are available immediately for enterprises and scale-ups looking to move beyond AI pilots and into production-grade autonomous workflows. Organizations can engage the team for a scoped assessment to identify near-term agent opportunities within their existing systems.

About Maruti Techlabs

Maruti Techlabs is a digital engineering and AI development partner helping startups, scale-ups, and enterprises build secure, scalable, and future-ready software solutions. For more than 16 years, the company has partnered with organizations to design, build, modernize, and scale digital platforms that drive measurable business value, combining software engineering expertise with capabilities across artificial intelligence, cloud, data, and modern application development. Maruti Techlabs is headquartered in Ahmedabad, India, with a global client base spanning North America, Europe, and beyond.

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