Software Toolbox Named an Innovator in Frost & Sullivan's Frost Radar for Industrial Connectivity Software, 2026

Recognized for its industrial connectivity including TOP Server, AI-assisted troubleshooting through jonjon.ai, and support-led approach to customer service

CHARLOTTE, NC, UNITED STATES, September 14, 2026 / EINPresswire.com/ -- Software Toolbox, a full-stack Industrial AI company, has been recognized as an Innovator in Frost & Sullivan's Frost Radar™: Industrial Connectivity Software, 2026. The company was placed among just 10 organizations selected from 65 qualified market participants evaluated in the report. The selected companies were benchmarked based on their growth and innovation capabilities and their potential to help shape the future of the industrial connectivity software market.

“This recognition validates our vision on industrial connectivity: you can have best-in-class drivers and connectivity that live on-prem, talking to AI (jonjon.ai) to troubleshoot problems in seconds and keep your operations running" said Andres Naranjo, CEO of Software Toolbox. "Industrial companies are dealing with a complex mix of controls and protocols. Our core on industrial connectivity has always been on helping customers connect anything and keep data flowing to ensure a smooth operation."

The analysis recognized Software Toolbox for its established and high-performance connectivity technology TOP Server - which is powered by Velotic - and its ability to integrate it with its JonJon.ai connectivity copilot and agent, which troubleshoots connectivity problems by analyzing log files, relating them to OT context, and leveraging their deep knowledge base.

Frost & Sullivan highlighted several areas that distinguish Software Toolbox:
• Software Toolbox helps industrial organizations connect and contextualize data across legacy equipment, protocols and operational systems.
• The company combines technical product capabilities with responsive, expert support for customers where data disruptions can directly affect operations.

• Its connectivity AI application – jonjon.ai provides guided troubleshooting and context-aware log or configuration-file analysis.
• TOP Server gives manufacturers a proven, broad-driver foundation for connecting legacy equipment at scale, providing the groundwork needed before pursuing higher-level data or AI initiatives.

The recognition comes as manufacturers are trying to get more data flowing from their operations and more value from the data and systems they already have. Frost & Sullivan points to an industry that is still challenged by fragmented environments, legacy infrastructure and disconnected technologies. Software Toolbox's placement as an Innovator reflects its focus on helping customers bring those systems together, creating a more practical path to making industrial data accessible and useful.

About Software Toolbox
Software Toolbox is a full-stack industrial AI provider that helps industrial organizations connect, contextualize, and act on operational data. Its portfolio spans industrial connectivity, data platforms, cloud-ready data architecture, and AI applications. Since 1996, Software Toolbox has paired the right technology for each environment with responsive technical expertise to help customers improve performance, manage uptime, and move from concept to measurable results.

Andrew R Porcello
PIVOT PR
email us here
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