Cobalt AI Launches CMI SaaS, Bringing Proven AI Judgment to Customer-Managed Security Operations

Cobalt AI introduces proven AI judgment for enterprise security leaders that want to manage infrastructure, monitoring and response within their own operations.

SAN FRANCISCO , CA, UNITED STATES, September 15, 2026 /EINPresswire.com/ -- Cobalt AI today announced the launch of CMI SaaS, a new offering that brings the proven judgment capabilities of Cobalt Monitoring Intelligence directly into customer-managed security operations. Cobalt AI is the only company that compares camera, access control, and company policy data for real-time response to security threats, and reduces unwanted alarm noise by 90%.

> CMI SaaS gives enterprise security teams proven AI judgment with the flexibility to keep infrastructure, governance, and response under their own control.”
>
> *Ken Wolff, CEO Cobalt AI*

Designed for enterprises that operate their own security operations centers, CMI SaaS enables organizations to maintain control of their infrastructure, camera feeds, monitoring workflows, governance requirements, and response procedures. The platform evaluates events before they reach an operator, helping security teams focus human judgment on the incidents that require attention.

Cobalt AI introduced CMI SaaS at GSX 2026, where the company is demonstrating how artificial intelligence can move physical security beyond detection and toward informed, contextualized action.

Advancing Physical Security from Detection to Judgment

Enterprise security organizations have invested significantly in cameras, access-control systems, sensors, and detection technologies. These systems provide essential visibility, but they can also generate a substantial volume of events that require manual evaluation. Detection establishes that something occurred. It does not necessarily determine whether the event represents a security concern, whether it complies with company policy, or what action should follow.

CMI SaaS addresses this gap by applying an AI-powered judgment layer to the security

environment. The platform compares camera activity, access-control information, and the organization's security policies to evaluate each event in context. It then determines whether the event can be resolved automatically, requires corrective action, or should be escalated to the customer's security team.

Instead of receiving an undifferentiated queue of raw alerts, security professionals receive verified events supported by relevant context, root-cause analysis, and documented reasoning. Personnel can then focus on the events that require human judgment.

Built for Customer-Managed Security Operations

CMI SaaS is designed for large organizations that have established internal security capabilities and want to retain operational control.

These organizations may operate a global security operations center, maintain specific governance requirements for video and security data, or require direct oversight of infrastructure and response procedures. CMI SaaS also provides the flexibility to support multiple sites, business units, access-control environments, and security policies through a consistent operating model.

Customer teams retain control of their infrastructure, data, and response workflows. CMI SaaS applies AI-powered evaluation before an event enters the operator queue. Verified escalations are delivered directly into the organization's established security operations environment.

"Enterprise security leaders want proven AI that can evaluate events in context, reduce unnecessary review, and provide their teams with better information," said Ken Wolff, CEO of Cobalt AI. "They also want the flexibility to manage their infrastructure, governance, and response internally. CMI SaaS was designed to meet both requirements."

Proven Performance in Real-World Security Operations

CMI SaaS is built on proven Cobalt Monitoring Intelligence capabilities that have been validated in real-world alarm operations.

Across Cobalt deployments, the platform has demonstrated the ability to reduce unwanted alarm noise by up to 90 percent. CMI can automatically clear 90 to 95 percent of alarms while documenting the reasoning associated with each disposition. Verified events can reach operators in less than 75 seconds, compared with an industry benchmark of approximately 6 to 8.5 minutes per event.

These results demonstrate the operational impact of applying context and policy before requesting human attention.

Every event is evaluated using multiple sources of information rather than relying on a single camera observation, access-control record, or generic detection threshold. By correlating those inputs with company policy, CMI SaaS provides a more complete understanding of what occurred and why the event does or does not require action.

The platform preserves a record of its reasoning, giving security teams visibility into automated dispositions and supporting internal review, governance, and continuous improvement. Reducing alarm volume is valuable only when the organization can remain confident that meaningful events are identified, explained, and routed appropriately.

Flexible Integration with Existing Security Environments

CMI SaaS is designed to work with the security technology enterprises already use. The platform integrates with established access-control and video-management systems, including Lenel, C-CURE, Genetec, Milestone, and other enterprise platforms through bidirectional APIs.

Organizations can implement CMI SaaS without replacing existing cameras, access-control systems, or other infrastructure investments, and can be managed by a company's internal GSOC or the Cobalt AI Command Center. Edge processing can also be incorporated when required by bandwidth limitations, network architecture, data policies, or internal security standards.

Availability and GSX 2026

CMI SaaS is available today.

Cobalt AI is demonstrating the offering at GSX 2026, September 14 through September 16, at the Georgia World Congress Center in Atlanta. Attendees can visit Cobalt AI at Booth 3519 to see how CMI SaaS evaluates alarm activity and delivers verified, contextualized events to customer-managed security operations.

Amrit Depaulo, Head of Product at Cobalt AI, will present “Alarm Ops” on Tuesday, September 15, at 2:45 p.m. in Room B405/B406A. The session will examine the operational impact of alarm volume and demonstrate how an AI-powered judgment layer can improve the speed and quality of security decisions.

Ken Wolff will present “From Guarding to Orchestration: The New Operating Model for Physical Security” on Wednesday, September 16, from 9:45 to 10:45 a.m. EDT in Room B308/B309. The session will explore a unified operating framework that connects existing cameras, access control, policy data, and AI triage to improve decision consistency and scale security coverage without linear headcount growth.

To schedule a demonstration of CMI SaaS or a meeting at GSX 2026, visit

https://www.cobaltai.com/book-demo/

About Cobalt AI

Cobalt AI provides AI-powered real-time security monitoring that helps physical security teams apply judgment, not only detection. Cobalt Monitoring Intelligence compares camera, access-control, sensor, and company-policy data to evaluate events in context, reduce unnecessary alarm volume, and provide operators with the information required to make faster, better-informed decisions. Cobalt AI integrates with existing enterprise security environments to improve monitoring effectiveness, operational consistency, and response performance. For more information, visit CobaltAI.com

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