FastMed Surpasses 100,000 Medical Assessments, Serving More Than 30,000 Customers in Hong Kong

HONG KONG , CHINA, September 15, 2026 /EINPresswire.com/ -- FastMed today announced that it has served more than 30,000 customers and completed over 100,000 medical assessments and related clinical service interactions, marking a significant milestone in the platform's development.

The platform operates an integrated digital-to-offline healthcare model that encompasses medical assessments conducted by Hong Kong-registered doctors, clinically appropriate prescribing, dispensing arrangements, home delivery and physical collection services.

The platform provides specialized care in areas including men's health, hair loss, weight management, and women's health. Conventional consultation and dispensing processes typically involve appointment booking, clinic waiting times, and in-person medication collection, which can demand significant time commitments from individuals with busy schedules or specific privacy considerations.

FastMed addresses these factors by shifting selected stages of medical assessment and medication fulfillment into a digital service workflow. Patients submit relevant health and medication information through the platform before assessment by a Hong Kong-registered doctor. Prescription medicines are provided only where clinically appropriate and remain strictly subject to assessment and professional medical judgment by the treating doctor.

"Reaching 30,000 customers and completing over 100,000 medical assessments represents a key step in our effort to provide accessible, efficient healthcare," a spokesperson for FastMed stated. "By integrating digital workflows with physical support locations, we maintain professional clinical processes and pharmaceutical quality while reducing traditional clinic waiting requirements."

Following the assessment and prescribing process, patients have the flexibility to arrange home delivery or collect their medication from physical pickup points located in Central and Prince Edward. This combination of digital assessment and physical collection options provides flexibility across different work locations, residential areas, and scheduling needs.

With growing public attention on medication sourcing and storage conditions, FastMed

maintains strict pharmaceutical quality management across its operations. The platform incorporates medication sourcing, storage, and logistics arrangements directly into the service process. Different products are handled according to applicable storage requirements, utilizing specific temperature-controlled logistics for sensitive medications to ensure safety and quality upon delivery.

The platform currently carries approximately 400 medications and health-related products, with more than 200 items listed on its official website. FastMed's service model has generated highly positive market feedback, maintaining an overall rating of approximately 4.8 out of 5 based on more than 600 public Google Business Profile reviews. Users frequently highlight the efficiency of the online process, responsive customer service, and reliable delivery arrangements.

FastMed has also earned consistent industry and media recognition, receiving the "Outstanding Online Medical Diagnosis Service Brand Award" presented by Hong Kong 01 in 2025, and the "Health Excellence Award 2026" presented by the Hong Kong Economic Journal.

Moving forward, FastMed plans to further expand its service offerings across diverse health management areas. Future development will remain focused on clinical safety, professional medical judgment, operational efficiency, and the continued connection between digital healthcare services and offline physical support.

To learn more, visit https://www.fastmedhk.com/

About FastMed
FastMed is an online healthcare service platform in Hong Kong offering an integrated care model that combines online medical assessments by Hong Kong registered doctors, prescription management, medication supply, home delivery, and physical pickup points in Central and Prince Edward. Covering core health areas including men's health, hair loss, weight management, and women's health, FastMed is committed to providing efficient, private, and high-quality telehealth solutions to the public.

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