

PDQ Expands API and Integration Access Across All Plans

Expanded API access and prebuilt integrations help IT teams connect endpoint data with existing systems, automate workflows, and reduce manual work



SALT LAKE CITY, UT, UNITED STATES, September 16, 2026 /EINPresswire.com/ -- PDQ today announced that API access and prebuilt [integrations](#) are now available across all plan tiers, giving every customer more ways to connect PDQ with the systems and workflows they already use. PDQ also introduced new API endpoints for custom fields, vulnerability data, and deployment status to provide deeper access to the data that powers day-to-day IT operations.

IT teams often rely on multiple systems to manage devices, track business context, report on risk, verify deployment outcomes, and trigger follow-up work. Without reliable ways to connect those systems, admins can spend extra time exporting data, checking statuses, updating records, and moving information between tools.

PDQ's expanded integration capabilities help reduce that manual effort by giving teams more ways to connect PDQ with existing systems. Teams can use prebuilt integrations or the API to bring PDQ into existing workflows, while new endpoints make it easier to sync business context through custom fields, retrieve vulnerability data for reporting and remediation workflows, and track deployment outcomes programmatically.

"IT teams rely on a growing set of systems to manage work, track issues, and prove progress," said Mark Littlefield, VP of Product at PDQ. "Our goal is to make PDQ easier to connect to those workflows so teams can automate more of the routine work and spend less time moving information between tools."

PDQ's expanded integration capabilities include:

- API access across all plans: API access is now available across PDQ plan tiers, giving more customers the ability to connect PDQ with external systems and build custom workflows. Availability of individual endpoints may vary based on the capabilities included in each plan.
- Prebuilt integrations: PDQ offers integrations that connect PDQ with commonly used IT

systems, giving teams another way to automate workflows without building integrations from scratch.

- Custom field management: Teams can move custom device metadata into PDQ and allow external systems to update or retrieve custom field values. For example, an IT team could populate device ownership, business unit, or user metadata from an asset platform, CMDB, directory, or internal system.
- Vulnerability data retrieval: Teams can move vulnerability data out of PDQ so it can be consumed by reporting, ticketing, compliance, security, or automation tools. This helps teams connect vulnerability management and remediation workflows instead of managing them as separate processes.
- Deployment status retrieval: Teams can retrieve deployment results and status information so external systems can track outcomes, report on success or failure, and trigger follow-up actions when needed.

Together, these updates help more IT teams connect vulnerability management, software deployment, asset data, and remediation into a more unified operational process. Teams can build custom workflows through the API or use PDQ's prebuilt integrations, including its Zapier integration, to connect PDQ with the tools and processes they use every day.

Availability of individual API endpoints may vary based on the capabilities included in each plan. For more information, visit pdq.com.

Frequently Asked Questions

Is API access available on every PDQ plan?

Yes. API access is available across all PDQ plan tiers. Individual endpoints may vary based on the capabilities included in each plan.

Does PDQ offer prebuilt integrations?

Yes. PDQ offers API-powered integrations that help teams connect PDQ with other IT systems without building every workflow from scratch.

What API updates did PDQ announce?

PDQ announced new API endpoints for managing custom fields, retrieving vulnerability data, and retrieving deployment status information.

Who are these APIs for?

These APIs are for IT teams that want to connect PDQ data and workflows to the systems they already use, including asset management tools, security platforms, ticketing systems, reporting dashboards, and internal automation.

What can teams do with the PDQ API?

Teams can use the PDQ API to connect PDQ data and actions with other tools and workflows. For

example, teams can manage custom field data, retrieve vulnerability and deployment information, trigger deployments, pull device and package data, and more. Available endpoints vary based on the capabilities included in each PDQ plan.

Are these APIs available through Zapier?

Yes. PDQ's Zapier integration supports workflows using custom fields, vulnerability data, deployment information, and more, so teams can automate work across PDQ and thousands of other apps without building a custom integration.

What other integrations does PDQ support?

PDQ integrates with Entra ID, Jira, Freshservice, Freshdesk, HaloPSA, HaloITSM, ServiceNow, Zendesk, and Zapier. PDQ also supports MCP-compatible AI assistants and offers a public API for teams that want to build custom integrations and workflows.

About PDQ

PDQ builds IT management tools that are simple, secure, and pretty damn quick. Trusted by system administrators, MSPs, and IT professionals worldwide, PDQ is an autonomous endpoint management solution for Windows and macOS devices, supporting patching, software deployment, and vulnerability management. Founded in 2001 and based in Salt Lake City, Utah, PDQ serves over 33,000 customers and has received G2 Leader and High Performer awards across Endpoint Management, Patch Management, and Remote Support. Learn more at pdq.com.

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