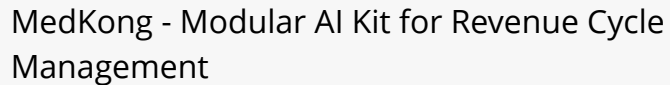


SCOTTSDALE, AZ, UNITED STATES, September 16, 2026 / EINPresswire.com/ -- [AKOS.AI](#) today announced the launch of [MEDKONG](#), a modular AI kit for healthcare revenue cycle operations. Rather than software a team buys and logs into, MEDKONG is deployable orchestration, infrastructure that runs inside an organization's own environment and co-supported claim.



*Sahil Saini, founder of AKOS.AI
and MEDKONG.*

MEDKONG is modular by design and already live in two multi-location deployments, where claims have reached a 94% first-pass acceptance rate. Organizations started with

a single AI module, then added more around specific operational needs, some working toward running the full system across the revenue cycle.

At the center of MEDKONG is a full orchestration of medical coding. The workflow can begin with audio and transcription capture, move through AI-assisted ICD-10 and CPT coding, route suggestions to a human coder, request provider clarification when the record is incomplete, apply payer pricing and billing logic, and scrub the claim before submission. AI completes the first pass. People remain responsible for the decision.

Every suggestion is tied to its supporting evidence and provenance: it never fakes an answer. If the record does not support a coding suggestion, payer determination, or next action, the system identifies what is missing and routes the case to the right person.

A hospital, skilled nursing facility, provider group, or revenue cycle team can begin with the part of the workflow creating the greatest strain and bring additional capabilities online over time. Modules include Eligibility and Benefits, Prior Authorization, Charge Capture, Coding and Documentation Review, Claim QA and Submission, Denials and Appeals, Payment Posting and Reconciliation, and AR Follow-up.

The platform supports role-based work across administrators, providers, coders, and billers, including Medicare and Medicaid workflows, absorbing the assembly, checking, and first-pass work that consumes their day. It frees staff hours across both front-office and back-office queues in the two production deployments.

PRE - SERVICE
Prior Authorization

PRE - SERVICE
Eligibility & Benefits

MID - CYCLE
Charge Capture

MODULE 01 • PRE - SERVICE

Prior Authorization

Determine whether auth is required, assemble the clinical packet from the record, submit through the payer channel, and track the clock. Staff review exceptions, not every case.

PRIOR_AUTH / CASE DETAIL

ASSEMBLING

PA-40907 • Knee arthroplasty 27447

REVIEW

UHC Choice Plus • Dr. M. Alvarez • 08/19

PACKET ASSEMBLY

76% ASSEMBLED

CLINICAL NOTES, LAST 90 DAYS

EHR

ATTACHED

IMAGING REPORT, 2026-07-28

RADIOLOGY

ATTACHED

ORDERING PROVIDER ATTESTATION

WORKFLOW

PENDING

PAYER POLICY MATCH

MP-0142 • Total knee arthroplasty. Criteria 3 of 4 met; conservative therapy documented 14 weeks.

SLA REMAINING

36:02

SUBMIT TO PAYER

REQUEST ATTESTATION

AKOS Built by AKOS.AI

medkong.ai

MedKong- Modular AI kit for RCM systems - Prior Authorization Module

MID - CYCLE
Coding Review

MID - CYCLE
Claim QA & Submission

POST - SERVICE
Denials & Appeals

MODULE 05 • MID - CYCLE

Claim QA & Submission

Claims checked against your own denial history, then held or released with a reason. The rules come from what your payers have actually denied, not a generic scrubber's rule library, and every hold carries the reason and the reviewer it went to, nothing sits in a queue nobody owns.

CLAIM_QA / BATCH B-2214

SUBMITTING

SCRUBBED

3,113

All rules passed

HELD BY QA

109

Predicted denial

SUBMITTED

2,887

Two clearinghouses

ACKNOWLEDGED

2,718

277CA received

HELD BY QA • PREDICTED DENIAL

CLM-88214

MISSING MODIFIER 59 - PATTERN DENIED 14×

HIGH

FIX AND RELEASE

CLM-88190

AUTH NUMBER ABSENT ON 27447

HIGH

ATTACH AUTH

CLM-88177

SECONDARY PAYER SEQUENCE INCORRECT

MED

RESEQUENCE

AKOS Built by AKOS.AI

medkong.ai

MedKong- Modular AI kit for RCM systems - Claim QA & Submission

Overall, manual touches per prior authorization have dropped 38%, measured in production, not modeled. Every claim is checked against the organization's own denial history and then held or released with a reason, while teams keep final judgment on each case. In one deployment, front-office staff used to reschedule patients whenever authorization wasn't clear at the desk. Now they clear those cases while the patient is still there and pass only the exceptions along for review.

The [governed data and AI foundation beneath MEDKONG](#) connects information from clinical, billing, payer, and document systems without turning the workflow into a black box. Every permission, input, suggestion, review, and action stays traceable, because the platform is built not to replace judgment but to stop wasting it.

MEDKONG can be deployed in a SOC 2 and HIPAA-compliant hosted environment or within a customer's environment, depending on operational and security requirements. Facilities can use the MEDKONG workbenches and modules without needing to change their core technology stack.

More information and demonstration requests are available at medkong.ai and akos.ai/medkong.

About AKOS.AI

AKOS.AI builds operational data and AI systems for organizations that need software to work inside the real workflow. Its work spans integration, ontology, governed AI, workflow automation, and operator applications. MEDKONG is AKOS.AI's modular AI kit for healthcare revenue cycle operations.

Learn more at akos.ai and medkong.ai

Sahil Saini

AKOS.AI

[email us here](#)

Visit us on social media:

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