



Jacombs Tickets Named Best UK Ticketing Platform at 2026 Event Industry Awards

Leading UK ticket marketplace Jacombs Tickets recognised for exceptional customer service, secure transactions, and industry-leading buyer protection.

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We are thrilled to receive this recognition. Our team works tirelessly to ensure that every customer has a smooth, secure experience when buying tickets through our platform.”

*Mark Jones - Operations
Director*

Tickets, one of the UK's fastest-growing ticket marketplaces, has been named "Best UK Ticketing Platform" at the 2026 Event Industry Awards. The award recognises companies that demonstrate exceptional customer service, secure transaction processing, and a seamless user experience.

The judging panel cited [Jacombs Tickets](#)' commitment to customer satisfaction, its 24/7 support team, and its industry-leading buyer protection policy as key factors in the decision. Over 50,000 customers have used Jacombs Tickets to purchase tickets for football, concerts, and

theatre events across the UK in the past 12 months.

"We are thrilled to receive this recognition," said a spokesperson for Jacombs Tickets. "Our team works tirelessly to ensure that every customer has a smooth, secure experience when buying tickets through our platform. This award is a testament to the hard work and dedication of everyone at Jacombs Tickets."

Jacombs Tickets has invested heavily in its technology infrastructure, including secure payment processing and a dedicated customer support team. The company has also launched a new mobile app, available on iOS and Android, which allows users to browse and purchase tickets on the go. The app has already been downloaded over 10,000 times and has received positive reviews from users.

The award comes as Jacombs Tickets continues to expand its operations across the UK. The platform now offers tickets for Premier League football, concerts, and theatre events in major cities including London, Manchester, and Birmingham. The company has also announced plans to expand into Europe in the coming year.

In addition to its award win, Jacombs Tickets has been recognised for its commitment to transparency and customer protection. The platform offers a "Fan Guarantee" policy, which ensures that if a ticket is not delivered as promised, customers receive a full refund. This policy has helped build trust with customers and has contributed to the platform's rapid growth.

"We believe that buying tickets should be simple, secure, and stress-free," said the spokesperson. "That's why we've built a platform that puts the customer first. Whether you're buying tickets for a Premier League match, a concert, or a theatre show, Jacombs Tickets is here to help."

Jacombs Tickets has also been praised for its customer service, with a dedicated team available 24/7 to answer questions and resolve issues. The platform has a comprehensive FAQ section, live chat support, and a mobile app that allows users to manage their tickets on the go.

Looking ahead, Jacombs Tickets plans to continue its expansion, with new partnerships and events planned for the coming year. The company is also investing in new technology to further improve the customer experience, including AI-powered search and personalised recommendations.

For more information about Jacombs Tickets, visit the official website.

jacombstickets.com

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