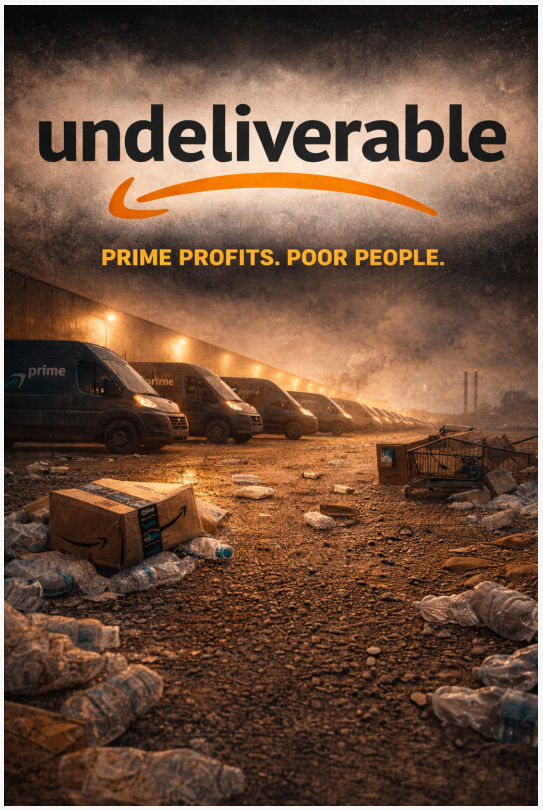
New Investigative Documentary ‘Undeliverable’ Examines Consumer Convenience and America’s Last-Mile Delivery Workforce

Boston Film Festival Selection Heads Next to San Diego International Film Festival as Filmmakers Launch National Publicity and Distribution Campaign



Undeliverable Film Movie Poster

NEW YORK, NY, UNITED STATES, September 17, 2026 /EINPresswire.com/ -- Investigative Documentary “Undeliverable: Prime Profits. Poor People.” Selected for Boston and San Diego International Film Festivals

Feature Documentary Examines Amazon’s Delivery Service Partner Program and the People and Businesses Involved in Last-Mile Delivery

UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE., a new investigative feature documentary from three-time Emmy-nominated filmmaker and television host Frank Licari, has been selected for the 2026 Boston Film Festival and the San Diego International Film Festival.

The documentary examines Amazon’s last-mile delivery network, with a particular focus on the company’s Delivery Service Partner, or DSP, program and the independently operated businesses and drivers involved in delivering packages from delivery stations to consumers.

The film incorporates firsthand accounts from current and former delivery drivers and DSP owners, along with interviews and perspectives from attorneys, journalists, academics, authors, labor representatives and industry experts.

Through these interviews, UNDELIVERABLE explores how the DSP model operates, the experiences of people who have participated in the program, and broader questions surrounding small-business ownership, employment, delivery operations and consumer

expectations.

“Most of us recognize the Amazon-branded vehicles that arrive in our neighborhoods, but many consumers may not be familiar with the business structure behind those deliveries,” said Licari. “I began making this film because I wanted to better understand how the last-mile delivery system operates and hear directly from people who have worked within it.”



Amazon Van Accident from the film Undeliverable



A quote from Undeliverable Film.

EXAMINING THE LAST MILE

Amazon’s Delivery Service Partner program works with independently operated delivery companies whose drivers complete the final portion of the delivery process.

UNDELIVERABLE examines that structure through interviews with individuals who have worked as DSP owners and delivery drivers. Participants discuss their experiences with delivery operations, performance expectations, business economics and the relationship between delivery companies and Amazon.

The documentary also includes commentary from professionals and observers who provide additional perspectives on issues related to delivery operations, employment, business ownership and the growth of e-commerce.

> Every day, millions of Americans click “Buy Now” and an Amazon package arrives at their doorstep - sometimes within hours. But who really pays the price?”
>
> *Frank Licari*

Licari said the project expanded during production to consider broader questions about how changes in consumer purchasing habits have affected the delivery industry.

“The growth of e-commerce has changed the way people shop and the way products reach consumers,” Licari said. “The film looks at one part of that process and gives people who have participated in the last-

mile delivery system an opportunity to describe their experiences.”

BOSTON AND SAN DIEGO FILM FESTIVALS

UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE. is an Official Selection of the 2026 Boston Film Festival, where it is being presented virtually beginning September 18.

The documentary will next screen at the 2026 San Diego International Film Festival, where it is scheduled for two in-person screenings:

Friday, October 16 - 11:30 AM
Sunday, October 18 - 6:15 PM
AMC UTC 14 - La Jolla, California

The San Diego International Film Festival lists the film as a California Premiere.

The filmmakers are also pursuing additional festival, distribution, broadcast, streaming, educational and screening opportunities for the documentary.

ABOUT THE DOCUMENTARY

UNDELIVERABLE examines several aspects of the last-mile delivery process, including the DSP business model, the experiences of small-business operators and drivers, delivery expectations, business economics and the relationship between corporations and independently operated delivery companies.

The documentary presents accounts from people with different connections to the delivery system and explores how the growth of e-commerce and consumer demand for rapid delivery have influenced the last-mile delivery industry.

The film is directed, written and produced by Frank Licari.

ABOUT FRANK LICARI

Frank Licari is a three-time Emmy-nominated and four-time Telly Award-winning producer, director, writer, actor and television host whose work spans documentary filmmaking, television, film and live entertainment.

Licari has hosted the PBS television series *On The Town in the Palm Beaches with Frank Licari* for 10 seasons and previously performed with Blue Man Group.

As an actor, Licari has appeared in recurring roles in television series including Mayor of Kingstown, The Hardy Boys, The Chosen and Graceland, along with appearances in Blue Bloods,

Tulsa King, The Resident, Murdoch Mysteries and other television productions.

His film work includes projects exploring music, cultural figures and contemporary American life.

With UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE., Licari examines the people, businesses and systems involved in the last-mile delivery industry.

PRESS SCREENERS AND INTERVIEWS AVAILABLE

Journalists, critics, broadcasters, podcasters and other members of the media may request press access to UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE.

Press materials available include:

• Private press and review screeners
• Interviews with director Frank Licari
• Select documentary participants, subject to availability
• Film clips and B-roll
• High-resolution production stills
• Key art and festival laurels
• Electronic Press Kit
• Background and fact-sheet materials

PRESS CONTACT

Frank Licari
Director / Producer
UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE.

Email: FL@QuiteFranklyEntertainment.com
Phone: (561) 262-0114
Film Website: UndeliverableFilm.com

FESTIVAL INFORMATION

Boston Film Festival - Official Selection
Virtual Presentation Beginning September 18, 2026

San Diego International Film Festival - Official Selection / California Premiere
October 16, 2026 - 11:30 AM
October 18, 2026 - 6:15 PM
AMC UTC 14 - La Jolla, California

ABOUT “UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE.”

UNDELIVERABLE: PRIME PROFITS. POOR PEOPLE. is a 98-minute investigative feature documentary examining Amazon’s Delivery Service Partner program and the people and businesses involved in last-mile delivery. Through interviews with current and former delivery drivers, DSP owners and other individuals with knowledge of the delivery industry, the documentary explores the operation of the DSP model and the experiences of people who have worked within it.

###

Frank Licari
Quite Frankly Entertainment
+1 561-262-0114
email us here
Visit us on social media:
LinkedIn
Instagram
Facebook
YouTube

This press release can be viewed online at: https://www.einpresswire.com/article/943076685

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.
© 1995-2026 Newsmatics Inc. All Right Reserved.