MillerKnoll and ToolsGroup to Show How S&OP and AI Help Supply Chains Make Better Decisions at CSCMP EDGE 2026

Sessions will feature MillerKnoll's field-tested S&OP lessons and ToolsGroup's view on AI-powered business alignment



ToolsGroup and MillerKnoll at CSCMP EDGE 2026

BOSTON, MA, UNITED STATES, September 28, 2026 / EINPresswire.com/ -- ToolsGroup today announced its participation at CSCMP EDGE 2026, taking place October 4-7, 2026, in Nashville, Tennessee. The event will feature customer speaker Jennifer Ferrando, SVP, Global Stores and Retail Operations at MillerKnoll, in a panel discussion on real-world S&OP success factors, alongside a separate panel featuring Jeanette Barlow, EVP and Chief Product Officer at ToolsGroup, on AI-driven S&OP and intelligent execution.

Ferrando will participate in "S&OP in VUCA Times: Real Success Factors From the Field." The panel will focus on what it takes to make S&OP work in volatile conditions, with supply chain leaders sharing practical lessons, success factors, and results from the field.

> In today's environment, S&OP has to do more than align operating plans; it has to help organizations make better decisions amid volatility, uncertainty, and disruption."
>
> *Jennifer Ferrando, SVP, Global Stores and Retail Operations at MillerKnoll*

Barlow will join "Transformative Business Models and AI-Driven S&OP." The session will examine how AI, advanced analytics, and new business models can help planning teams reduce exception overload and move toward faster, more intelligent execution.

"In today's environment, S&OP has to do more than align operating plans; it has to help organizations make better decisions amid volatility, uncertainty, and disruption," said Ferrando. "I look forward to sharing practical lessons from the field on what it takes to make S&OP successful, from building the right cross-functional processes to strengthening forecasting, scenario planning, and business outcomes."

“AI is changing what planning teams can expect from S&OP. It is not about replacing people, but about helping them cut through the manual toil typically associated with planning, not be overwhelmed by exception overload, evaluate trade-offs faster, and move from reactive firefighting to more intelligent execution,” said Barlow. “At CSCMP EDGE, I look forward to discussing how technology, process, and people can come together to support better decisions in volatile operating environments.”

As organizations face ongoing disruption, demand volatility, and pressure to improve service while managing cost and inventory risk, S&OP is becoming a more continuous, decision-centric discipline. ToolsGroup supports that shift with AI-powered planning capabilities that help companies evaluate risk, model scenarios, and make more resilient decisions across supply chain operations.

Session Details
“Transformative Business Models and AI-Driven S&OP”
Tuesday, October 6, 2026 | 10:45-11:30 a.m. CDT

“S&OP in VUCA Times: Real Success Factors From the Field”
Tuesday, October 6, 2026 | 1:30 p.m. CDT

CSCMP EDGE 2026 will bring together supply chain leaders, practitioners, innovators, and solution providers at the Gaylord Opryland Resort & Convention Center in Nashville for learning, networking, and discussions on the strategies shaping the future of supply chain.

Angela Iorio
ToolsGroup
+39 02 8706 4250
email us here
Visit us on social media:
LinkedIn
YouTube

This press release can be viewed online at: https://www.einpresswire.com/article/944891294

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.
© 1995-2026 Newsmatics Inc. All Right Reserved.