

Provider Lifecycle Leader Donna Goestenkers of Team Med Global Recently Featured on Close Up Radio

GLEN CARBON, IL, UNITED STATES,
September 25, 2026 /

EINPresswire.com/ -- Behind every physician and advanced practice professional caring for patients is a critical network of professionals working to support healthcare quality, verify qualifications, and help ensure organizations have the information they need to make informed decisions about those providing care.

Donna Goestenkers, founder and CEO of Team Med Global (TMG), is a nationally recognized leader in the Provider Lifecycle profession. For nearly five decades, she has worked to advance the professionals and processes that support physicians and advanced practice professionals throughout their careers.



"We sometimes describe ourselves as the 'Doctor FBI,'" Donna explains. "Provider Lifecycle Professionals investigate, verify, monitor, and manage critical information throughout a healthcare provider's professional lifecycle. Everything we do ultimately supports healthcare quality and patient safety."

Provider Lifecycle Professionals (PLP's) work across credentialing, privileging, provider enrollment, licensing, medical staff services, provider data management, healthcare quality, compliance, and other areas that touch a provider throughout their professional lifecycle.

"We verify a practitioner's credentials, qualifications, and competence," Donna elaborates. "That can include confirming that they graduated from medical school, successfully completed

internships, residencies or fellowships, maintain appropriate licensure, and meet the qualifications established by the healthcare organization. We are responsible for enrolling providers into various health plans, including federal, state and commercial insurance, to ensure they are compensated for the services they provide.”

PLP’s also gather information that may identify concerns requiring additional review. This can include information obtained through authorized primary sources and resources such as the National Practitioner Data Bank (NPDB), which contains certain reports related to medical malpractice payments and adverse actions involving healthcare practitioners.



When a potential red flag is identified, whether related to education, professional history, licensure, competence, or quality, the PLP ensures that information is appropriately documented and brought forward for review.

“We gather and verify the information, identify potential red flags, and pass that information to the appropriate level of review,” Donna explains. “PLP’s do not make the ultimate appointment or privileging decisions and do not make those recommendations. Our responsibility is to make sure the decision-makers have accurate, complete information.”

Those decisions are made through the healthcare organization's established medical staff leadership and governance processes.

The work of a PLP also extends far beyond a practitioner's initial credentialing. Healthcare organizations conduct ongoing monitoring and periodic reviews to help ensure physicians and advanced practice professionals continue to meet established standards.

“The public should be reassured that healthcare organizations have processes in place for ongoing review of practitioners,” Donna assures. “Credentialing isn't something that simply happens once. It is part of a much larger provider lifecycle.”

Donna's work also focuses heavily on the professionals responsible for supporting these processes.

The COVID-19 pandemic intensified existing workforce pressures across healthcare and highlighted issues such as burnout, staffing shortages, and professional wellness. Team Med Global has continued to bring attention to those challenges within the Provider Lifecycle profession, including conducting research and wellness surveys designed to better understand the experiences of PLP's.

"We have to take care of the professionals who are supporting our physicians and advanced practice professionals," Donna shares. "We want our colleagues to be knowledgeable, resilient, and positioned to perform at their best."

One of Donna's greatest concerns for the profession is the shortage of trained and experienced Provider Lifecycle Professionals.

"I want to continue advancing the profession and preparing the next generation of PLP's," Donna desires.

That commitment led to the development of TMG University, Team Med Global's education division. TMG University provides education and professional development across the Provider Lifecycle, including credentialing, provider enrollment, licensing, privileging, medical staff services, leadership, healthcare quality, certification preparation, and other areas essential to today's healthcare organizations.

Programs are designed to meet professionals where they are in their careers, from individuals entering the field to experienced PLP's and leaders seeking advanced knowledge and professional development.

Beyond education, Team Med Global provides consulting, ProVISIONary Staffing, and healthcare expert witness services to organizations nationwide.

Through ProVISIONary Staffing, Team Med Global helps healthcare organizations address workforce gaps by connecting them with experienced Provider Lifecycle Professionals. TMG provides solutions ranging from temporary and transitional support to project teams and leadership placements across credentialing, licensing, privileging, provider enrollment, medical staff services, quality, compliance, and Provider Lifecycle operations.

Through TMG's expert witness services, Donna and other experienced professionals support attorneys and legal teams in matters involving credentialing, privileging, provider enrollment, licensing, healthcare quality, medical staff operations, governance, compliance, and other healthcare operational issues. Services may include independent case review, expert opinions, deposition support, and courtroom testimony.

Donna founded Team Med Global in 2009, building upon a healthcare career that spans nearly

five decades. After graduating from Kansas City Business College, she began her career at Christian Hospital, where she spent approximately 30 years advancing through numerous medical staff services roles, ultimately serving as director.

Throughout her career, Donna has also served as a consultant, educator, contributing author, speaker, and expert witness, sharing her experience and knowledge with healthcare organizations and Provider Lifecycle Professionals across the country.

"I am proud of our willingness to identify gaps in the profession and find ways to address them," Donna explains. "We have been trailblazers in many areas, but what is most rewarding is seeing the profession continue to grow and seeing our colleagues receive the recognition and respect they deserve."

Looking ahead, Donna plans to continue expanding Team Med Global's services, education, and resources to meet the changing needs of healthcare organizations and Provider Lifecycle Professionals. She also plans to increase TMG's focus on healthcare quality, artificial intelligence and leadership education and development.

"There are professionals working behind the scenes every day to support healthcare organizations, physicians, advanced practice professionals, and ultimately the patients they serve," Donna concludes. "The work we do matters because it supports quality, accountability, and patient safety."

Close Up Radio recently featured Donna Goestenkers in a two-part interview with Jim Masters on Wednesday September 23rd at 12pm Eastern, and with Doug Llewelyn on Wednesday September 30th at 1pm Eastern

[Listen to the Podcast](#)

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For more information about Donna Goestenkers and Team Med Global, please visit

<https://teammedglobal.com/>

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