Latin America's Largest Nickelodeon-Themed Water Park, Aqua Nick™ Riviera Maya, is now a Certified Autism Center™



PLAYA DEL CARMEN, QUINTANA ROO., MEXICO, September 25, 2026 /EINPresswire.com/ -- Aqua Nick™ Riviera Maya, Latin America's largest Nickelodeon-themed water park located within Nickelodeon Hotels & Resorts Riviera Maya, earns the Certified Autism Center™ (CAC) designation from the International Board of Credentialing and Continuing Education Standards (IBCCES). To earn this designation, at least 80% of guest-facing staff completed specialized autism and sensory training, allowing them to offer better support and understanding for autistic and sensory-sensitive guests and their families, reinforcing Aqua Nick™ Riviera Maya's commitment to creating inclusive and memorable experiences for every visitor.

In addition to staff training, IBCCES also conducted an onsite review of Aqua Nick™ Riviera Maya to develop sensory guides and provide additional recommendations, further enhancing guest experience and accessibility.

"Achieving this recognition represents a significant milestone that reflects our organization's unwavering commitment to service excellence and the dedication of our team members in delivering exceptional guest experiences," says Miguel Diaz, Aqua Nick™ Park Manager. "Every member of our staff plays a vital role in anticipating and responding to the diverse needs of our visitors with professionalism, empathy, and care."

Diaz continues, "At Aqua Nick™ Riviera Maya, our mission is to create extraordinary and

memorable experiences by combining world-class attractions with outstanding guest service. While our innovative facilities provide the setting for unforgettable family entertainment, it is the passion, expertise, and continuous training of our team that truly distinguish the guest experience. This recognition celebrates a culture of excellence in which every interaction contributes to creating safe, welcoming, and joyful moments that exceed guest expectations and reinforce our commitment to the highest standards of the attractions industry."



IBCCES autism and accessibility training helps water parks and resorts create more welcoming and inclusive experiences for every guest. By equipping team members with the knowledge and confidence to support autistic and sensory-sensitive visitors better, parks can improve guest satisfaction, strengthen staff preparedness, reduce barriers to participation, and build lasting trust with families seeking accessible attractions.

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>
> *Miguel Diaz, Aqua Nick™ Park Manager*

"Aqua Nick™ Riviera Maya has already built an extraordinary destination where families can create lasting memories together, and this certification ensures even more families can confidently enjoy those experiences," says Myron Pincomb, IBCCES CEO & board chairman. "By becoming a Certified Autism Center™, Aqua Nick™ Riviera Maya is demonstrating that accessibility can be seamlessly integrated into world-class entertainment, helping more autistic and sensory-sensitive guests experience the excitement, creativity, and fun that make this destination truly unique."

To further support autistic and sensory-sensitive guests, Aqua Nick™ Riviera Maya offers a variety of accessibility accommodations, along with trained and certified staff, including sensory toys, a designated calm zone, and preferred attraction lines to help create a more comfortable and enjoyable experience for all visitors.

For 25 years, IBCCES has been a leader in providing autism, sensory, and neurodiversity training and certification for professionals worldwide, including those in healthcare, education, public safety, travel, and corporate sectors. As the only credentialing board offering these programs, IBCCES provides training from subject matter experts and autistic self-advocates, along with long-term support, continuous learning, onsite reviews, and renewal requirements to ensure continued growth and lasting impact.



To further support inclusivity efforts, Aqua Nick™ Riviera Maya is featured on the IBCCES Accessibility App™, which is free to download. This app provides individuals with a variety of disabilities real-time guidance on certified destinations, sensory-inclusive spaces, and tailored recommendations. By connecting users to accessible locations worldwide, the app helps ensure seamless, enjoyable experiences for everyone.

IBCCES also provides access to resources such as AccessibilityCertified.com and AutismTravel.com, which are free online tools for families that list certified locations and professionals. Each organization listed on the sites has met IBCCES certification requirements.

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About Aqua Nick™ Riviera Maya
Aqua Nick™ Riviera Maya is Latin America's largest Nickelodeon-themed water park, located within Nickelodeon Hotels & Resorts Riviera Maya in Quintana Roo, Mexico. Designed to deliver an immersive family entertainment experience, the park combines innovative water attractions, iconic Nickelodeon storytelling, and world-class hospitality in a safe, vibrant, and tropical environment.

The park features more than 20 water attractions, including the signature Soak Summit slide tower, interactive children's play areas, wave and activity pools, adventure and lazy rivers, premium cabanas, dining venues, retail experiences, and live entertainment featuring Nickelodeon's beloved characters. Every aspect of the guest experience is designed to inspire connection, fun, and unforgettable family memories.

Committed to operational excellence, Aqua Nick™ Riviera Maya maintains the highest standards of safety, cleanliness, accessibility, and guest service through continuous employee training and a culture focused on exceeding guest expectations. By combining exceptional attractions with personalized hospitality, Aqua Nick™ has established itself as one of Mexico's premier family water park destinations and a benchmark for immersive themed entertainment in Latin America.

About IBCCES
Delivering the global standard for training and certification in the fields of autism, neurodiversity, and accessibility – IBCCES provides a series of certification programs that empower professionals to be industry leaders and improve the outcomes for the individuals they serve. For 25 years, IBCCES has been a global leader, setting the industry standard in autism and cognitive differences training. IBCCES works in over 125 countries and provides training in 8 languages, and its programs have been recognized around the world as the leading benchmark in training and certification.

In addition to individual certification programs, IBCCES partners with cities, destinations, and organizations on initiatives like the Certified Autism Destination™ (CAD) and Autism Certified City™ (ACC), ensuring autistic and sensory-sensitive residents and visitors feel welcomed and safe. Destinations that achieve the CAD designation have completed a specialized program that ensures a multitude of recreation, hospitality, and entertainment organizations have completed an autism and sensory-sensitivity training, certification, and IBCCES facilities review process. The ACC designation expands on that program and includes IBCCES training and certification for the public safety, education, healthcare, and workplace sectors.

IBCCES also created the Accessibility App, AutismTravel.com, and AccessibilityCertified.com – free resources for individuals with a variety of neurodiversities and disabilities, listing certified locations and connecting individuals to other resources and each other.

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