Mentavi Health Introduces EverHealth Scribe to Support Clinical Documentation

The ambient AI documentation technology captures visit conversations and generates notes to support provider workflow, clinical consistency, and patient care.

Mentavi Health provides evidence-based online mental health care across most U.S. states. Its Diagnostic Evaluation for adult ADHD, validated in The Journal of Clinical Psychiatry, supports assessment of anxiety, depression, and related conditions.

GRAND RAPIDS, MI, UNITED STATES, September 28, 2026 / EINPresswire.com/ -- Mentavi Health, a digital mental health care company offering diagnostic evaluations for ages 6 and up and treatment services for adults (18+), today announced the launch of EverCommerce's (Nasdaq: EVCM) EverHealth Scribe, designed to reduce administrative burden and support more consistent clinical relationships.

Powered by EverHealth and integrated within EverHealth's DrChrono electronic health record (EHR) platform, EverHealth Scribe transcribes patient visit information and generates structured draft notes for provider review. The tool can help support continuity of care and more informed next-step planning. Clinicians review, edit, and finalize all documentation, and clinical decisions remain with the licensed clinician. Mentavi clinicians can customize their Scribes so their notes remain individualized based on their preferences while maintaining the clinical best practices and Mentavi's high clinical quality requirements.

As part of Mentavi's implementation approach, informed consent is obtained both at intake and at every visit. The tool does not train on Mentavi patient data, helping reinforce safeguards around patient data use and privacy.

"We hold ourselves to a careful standard for how AI shows up in care. EverHealth Scribe assists with documentation, but the clinician stays in control of the record and every clinical decision. That balance is what makes this the right kind of tool for our patients and our clinicians," said Keith Brophy, CEO of Mentavi Health.

The launch supports Mentavi's broader approach to scaling behavioral health care with structured, clinician-led processes that expand access while keeping patient care and documentation consistency central. By assisting with structured note generation, EverHealth Scribe is designed to help protect provider wellbeing, strengthen clinical consistency, and support a more consistent patient experience. Early internal testing also pointed to workflow efficiencies and improvements, including updated patient Problem Lists.

Before launch, Mentavi evaluated the technology through a phased internal rollout with a vanguard group of early adopters, using provider feedback to refine workflow, required documentation elements, and operational fit. During the phased internal evaluation, more than 30 licensed clinicians across two provider waves generated over 14,000 scribe-supported clinical notes (internal data, 2026). An appointment-level analysis conducted with EverHealth compared visits documented with the scribe to visits documented without: scribe-supported appointments showed diagnosis-code capture at approximately 79.7%, compared with 25.5% for non-scribe appointments (internal appointment-level analysis conducted with EverHealth, 2026). This analysis information is a signal that consistent structured documentation is more reliably attached to the visit record when the scribe is in use. Results reflect internal analyses for specific providers during a limited evaluation period and may not be representative of results in other settings. All notes and codes are reviewed and finalized by the licensed clinician.

"I feel like the quality of my patient encounters has really increased because I have so much more time and focus on the conversation rather than making sure that I am filling in all the fields that I need to," said Robert Kirchoff, MD, Medical Advisor, Mentavi Health.

“We approached this as a strategic partnership with EverHealth so that we could learn together how to best enhance our patients' and providers' experiences while strengthening clinical quality and safety standards for every visit. This was more than a technology rollout. It was a transformation of the documentation workflow, built around provider feedback, required documentation elements, and day-to-day clinical usability from the start," said Michelle Ripper-Lewis, BSN, Executive Advisor, Clinical Quality and Transformation at Mentavi Health.

About EverCommerce
EverCommerce (Nasdaq: EVCM), a company dedicated to simplifying operations and empowering growth for service SMBs, enables more than 745,000 customers worldwide with software that helps them schedule and manage work, communicate with customers and patients, bill and get paid, and build lasting customer relationships. With its EverPro, EverHealth and EverWell brands specializing in the Home, Health and Wellness service industries, EverCommerce delivers AI-driven workflows that matter most so service professionals can spend more time delivering great outcomes and less time on administrative work. Learn more at EverCommerce.com.

About Mentavi Health and ADHD Online
Founded in 2018 as ADHD Online, and recognized as part of Michigan Celebrates Small

Business's 2022 "50 Companies to Watch" cohort, Mentavi Health provides evidence-based online mental health care in most U.S. states, for adults (18+), guided by rigorous clinical and regulatory standards. Its Diagnostic Evaluation (for ages 6+) is clinically validated for the diagnosis of ADHD in adults against an in-person clinical interview, with results published in The Journal of Clinical Psychiatry (2025). The Diagnostic Evaluation is also used by licensed clinicians to support assessment of other mental health conditions, including anxiety and depression. Mentavi delivers affordable, evidence-based care, offering diagnostic evaluations and access to additional care options delivered by licensed clinicians. Guided by clinical rigor, accessibility, and trust, Mentavi helps adults connect to evidence-based mental health care. Availability varies by state. Learn more at mentavi.com.

Forward-Looking Statements: This press release contains forward-looking statements, including statements regarding the anticipated benefits, capabilities, and performance of EverHealth Scribe. These statements are based on current expectations and are subject to risks and uncertainties that could cause actual results to differ materially. Performance data described herein reflects internal analyses for specific providers during a limited evaluation period and may not be representative of results in other settings. Clinicians are solely responsible for reviewing, editing, and finalizing all clinical documentation and for all clinical decisions. The parties undertake no obligation to update any forward-looking statement, except as required by law.

Media Contact
EverHealth Communications
Amber Seikaly
Aseikaly@evercommerce.com
972-757-2995

Danielle Fox
Interdependence Public Relations
+1 360-509-9527
email us here
Visit us on social media:
LinkedIn
Instagram
Facebook
YouTube
X

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