Business are Adapting to Transformative AI Solutions in ERP

ERP Advisors Group's Founder and AI expert, Shawn Windle, explores AI's impact on ERP strategy and the key selection criteria for evaluating AI solutions.



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LAKEWOOD, CO, UNITED STATES, September 29, 2026 / EINPresswire.com/ -- On Thursday, September 17th, The ERP Advisor Podcast hosted Shawn Windle, Founder and AI Expert at ERP Advisors Group, to uncover how AI is transforming ERP strategies and share best practices for business leaders looking to adapt emerging technologies.

Watch the full webinar here.

Automation isn't new to ERP, but the emergence of modern AI has created countless new ways for companies to solve complex business issues. Today, almost every vendor has an AI strategy, making it an important consideration for businesses optimizing their current ERP or looking to implement a new solution. Because AI is changing how ERP systems are configured and utilized, Shawn Windle stresses the importance of considering a vendor's AI roadmap from the beginning, not as an add-on to consider later. "The simplest and most important thing I can say is, don't wait," emphasized Windle.

Many organizations have relied on highly customized ERP systems for years. While these technologies helped companies grow, they no longer support businesses' modern needs. Throughout Windle's executive career, he's helped hundreds of businesses digitally transform their operations. He knows that to stay competitive in this ever-evolving market, companies must adapt. Waiting to adopt AI could mean falling behind competitors already leveraging the

technology. It can also create a negative appearance when employees still rely on manual processes that can be easily automated.

While there are many ways to leverage AI, it's important to align with your ERP vendor to ensure its AI capabilities support your organization's specific processes, goals, and future. Adding layers of AI agents or LLMs on top of your legacy system is possible, but it risks exposing data to the public domain. Thankfully, ERP vendors like Microsoft, Epicor, and Infor have dealt with enterprise software for years. They've built the infrastructure; "they've had the responsibility to keep the models, the safeguards, and the guardrails" in place and can integrate AI capabilities directly into the application. That's why Windle emphasized the importance of being in "lockstep with your ERP vendor. And if you're with an ERP vendor today that isn't talking about AI, you need to change that."

Windle's expertise in enterprise software and ERP vendors has helped hundreds of companies select the software that best fits their unique needs. To wrap up the discussion, Windle divulged industry best practices for evaluating vendors and deciding whether a new implementation is needed and you can find those secrets here.

Windle leaves the audience with an empowering thought, "If you fundamentally understand the software vendor's history, trajectory, and how they see themselves growing relative to competitors, it'll be obvious who you should connect with and which applications you can rely on for many years as part of your strategy going forward."

For more expert insights, watch the complete interview here.

The full conference call is available as a podcast on Apple Podcasts, Spotify, and other major podcast providers.

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