

TCS Property Management Single-Family residential Investment management

Tcs Property Management first in Scattered Management to allow landlords to see behind the scenes in real time!

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TCS Property Management Launches
Open Door

FOR IMMEDIATE RELEASE

TCS Property Management Opens the
Door on Property Management with
Real-Time Owner Communication
Application

Open Door gives landlords a live view of what's happening behind the scenes at their properties, setting a new standard for transparency in the industry

Philadelphia, Pa— October 1, 2026 — TCS Property Management today announced the launch of

“

TCS Property Management has always been at the forefront of landlord-tenant relations, and we believe live communication among everyone involved is more important than ever in today's rental market.”

Benjamin Oller

Open Door, a real-time communication application that shows property owners exactly what is happening with their investments as it happens. From maintenance requests and vendor visits to leasing activity and tenant updates, Open Door compliments the monthly owners portals and financial statements and the unanswered phone call with a live, always-on window into day-to-day operations.

For most landlords, property management has long been a black box. Owners hand over the keys and then wait — for a monthly report, a returned call, or an invoice that explains a repair after the fact. Open Door changes that

relationship by putting owners in the loop from the first tenant request to the final sign-off.

"Our owners trust us with some of the most important investments they'll ever make, and they deserve to see how we're taking care of them," said [Name], [Title] of TCS Property Management.

"Open Door isn't just an app. It's a promise that nothing happens behind closed doors. When something happens at your property, you'll know — not next month, but right now."

Built around the questions owners ask most, Open Door brings every update, photo, document



and conversation into one place. Owners can follow work as it progresses, message their management team directly, and see the reasoning behind decisions instead of just the bill.

What Open Door gives owners

- Live activity feed: Real-time updates on maintenance, inspections, leasing, move-ins and move-outs as they happen.
- Behind-the-scenes visibility: Photos, vendor notes and status updates from the field, so owners see the work, not just the invoice.
- Direct messaging: A dedicated line to the TCS management team, with responses tracked in one thread.
- Instant notifications: Alerts for the events owners care about most, from urgent repairs to new signed leases.
- Documents in one place: Leases, inspection reports, estimates and statements available anytime, from any device.

"Transparency has always been a value at TCS," said Benjamin Oller. "Open Door makes it something our owners can see and feel every single day. We believe this is a game changer for how landlords and property managers work together."

Availability

Open Door is available to all TCS Property Management owners by request now. Owners can request to download the app on and sign in with their existing owner credentials. Property owners interested in working with TCS can learn more at www.tcsmgmt.com.

About TCS Property Management

TCS Property Management provides full-service residential property management for owners in multiple markets. The company handles leasing, maintenance, rent collection and financial reporting for 5000 single family properties, with a focus on clear communication and long-term owner relationships. Learn more at www.tcsmgmt.com or www.sfrmgmt.com.

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