

AIGPE® Announces Rahul G. Iyer's Podcast Series with Dr. Joseph A. DeFeo

Minds That Moved Millions explores Juran and Deming's legacy, firsthand experiences with Juran, and the future of quality professionals.

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Innovation Group Pro Excellence

(AIGPE®) announces the availability of its three-part podcast conversation between its founder and host, [Rahul G. Iyer](#), and [Dr. Joseph A. DeFeo](#), Chief

Quality and Advocacy Officer at ComplianceQuest and former CEO of Juran Institute. Published through

Minds That Moved Millions, the series

examines the history of quality management, DeFeo's experiences working with Joseph M. Juran, and the questions artificial intelligence raises for quality professionals.



Dr. Joseph A. DeFeo (left) and host Rahul G. Iyer in Minds That Moved Millions, a three-part podcast conversation on quality management, Juran and Deming, and artificial intelligence.

The conversation is available in video and audio formats. All three episodes, listening options and supporting show notes can be accessed through the [Minds That Moved Millions podcast page](#) on AIGPE®'s website.

The first episode explores Japan's manufacturing quality transformation and the influence of Juran and W. Edwards Deming. DeFeo connects these developments with his own career experiences, discussing how quality, cost and delivery affected competition between manufacturers. The episode places the Japan-America comparison within the context of industrial quality and business performance.

The second episode turns to the people behind the methods. DeFeo shares his recollections of Juran, offering a personal perspective on his working style and approach to management. The discussion also examines the differences and common ground between Juran and Deming, moving beyond simplified accounts of their relationship and ideas.

The third episode addresses artificial intelligence, digital quality and the future of quality departments. Iyer and DeFeo discuss how technology could change the work performed by quality professionals, alongside the continuing importance of human judgment, customer understanding and organizational culture. The conversation also examines why transformation efforts fail and how leaders assess the contribution of quality to business results.

Drawing on his experience as former CEO of Juran Institute and his current role as Chief Quality and Advocacy Officer at ComplianceQuest, DeFeo discusses both the foundations of quality management and its evolving relationship with artificial intelligence.

Across the three episodes, the discussion connects historical developments with practical questions about careers and leadership. Rather than presenting quality solely as a collection of tools, it considers the relationships among people, processes, technology, suppliers and customers.

The series brings together DeFeo's firsthand recollections and professional perspectives with Iyer's questions about their relevance to today's workplace. It provides listeners with both a historical account and a discussion of the choices facing professionals as their responsibilities and technologies change.

About AIGPE®



Rahul G. Iyer, founder of AIGPE® and host of Minds That Moved Millions.



Dr. Joseph A. DeFeo, Chief Quality and Advocacy Officer at ComplianceQuest and former CEO of Juran Institute.

Advanced Innovation Group Pro Excellence (AIGPE®) provides professional education in quality management and process improvement. Minds That Moved Millions is its podcast hosted by Rahul G. Iyer, featuring conversations about the people, experiences and ideas that shape professional practice.

Rahul G. Iyer

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