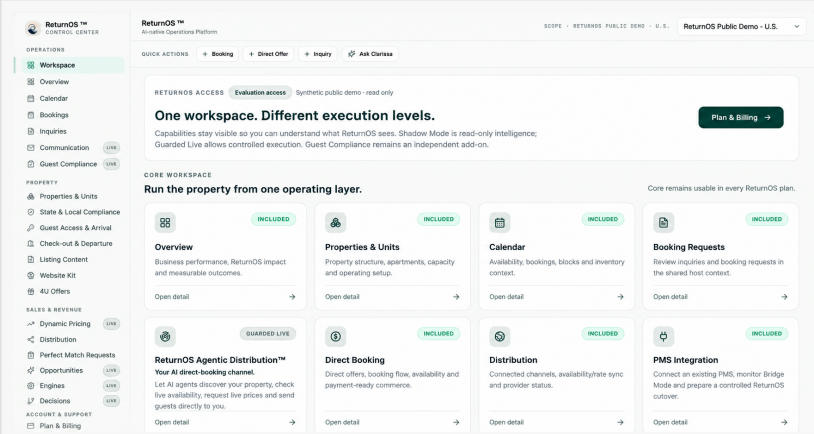
ReturnOS Expands Its AI-Native Operations Platform Across the United States

One operating layer connects revenue, distribution, direct commerce, payments, workforce, compliance and customer operations for accommodation businesses.



ReturnOS Control Center brings property operations, direct booking, distribution, compliance and AI-assisted workflows into one operating layer.

NEWARK, DE, UNITED STATES, October 30, 2026 /EINPresswire.com/ -- ReturnOS, Inc. today announced the continued U.S. expansion of its AI-native Operations Platform, designed to bring commercial, operational and customer workflows into one connected operating environment.

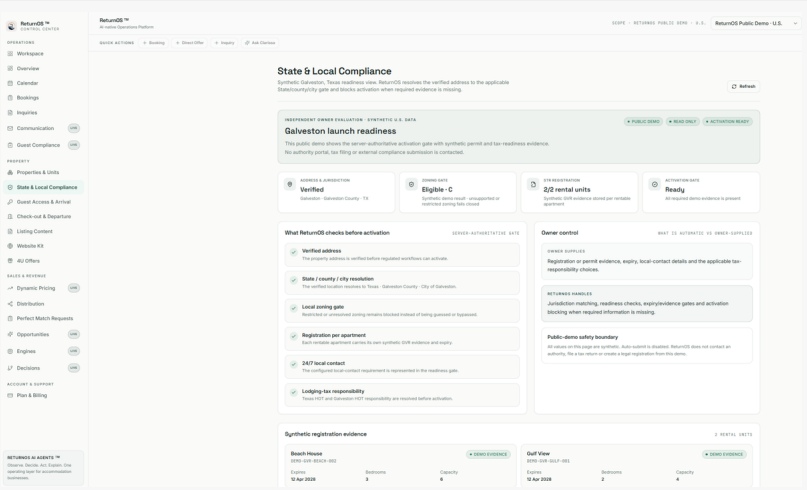
ReturnOS is being built as an operations platform rather than another standalone hospitality software product. The company is starting with independent accommodation and short-term rental operators, a market where businesses often depend on multiple disconnected systems for pricing, distribution, payments, guest communication, compliance, workforce coordination and direct sales.

> Our goal with ReturnOS is to create one operating layer that understands the commercial side of the business and the operational side at the same time."
>
> *Christian Perger, Co-Founder & CEO, ReturnOS, Inc.*

"Running an accommodation business increasingly means operating a complex technology stack before you can even focus on the guest or the property," said Christian Perger, Co-Founder & CEO of ReturnOS, Inc. "Our goal with ReturnOS is to create one operating layer that understands the commercial side of the business and the operational side at the same time. Accommodation is where we are starting, but the architecture is an Operations Platform."

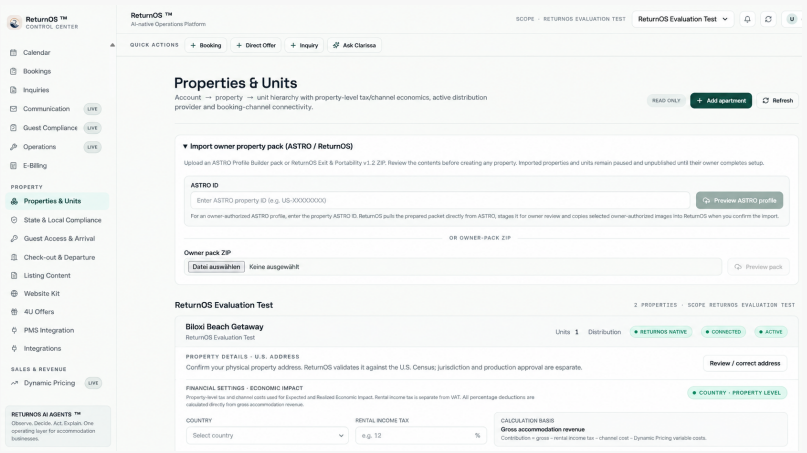
ReturnOS connects capabilities including revenue intelligence and dynamic pricing, direct booking, payment workflows, channel and distribution connectivity, operational task coordination, workforce time tracking, compliance workflows, guest relationships and AI-assisted decision support.

The platform is designed around a simple principle: information that affects a commercial decision should not be disconnected from the operational consequences of that decision. Pricing can influence demand. Demand affects staffing and property operations. Distribution affects acquisition costs and guest relationships. Compliance can determine whether an accommodation can be activated or published. ReturnOS brings these layers into a shared operating context.



ReturnOS resolves verified U.S. property addresses to the applicable State, county and city requirements and keeps publishing fail-closed until required compliance evidence is ready.

Rather than requiring operators to replace their existing technology stack, ReturnOS is designed to work with existing property-management, channel, payment and service providers where appropriate. The platform can coordinate information and operational decisions across those systems while providing a common operating layer across the business.



ReturnOS supports owner-authorized property-profile imports from ASTRO, staging the data for owner review before any property is activated or published.

For its U.S. expansion, ReturnOS has developed a jurisdiction-aware onboarding and compliance workflow. Verified U.S. property addresses can proceed through onboarding nationwide. ReturnOS currently maps 775 local markets into its State & Local Compliance layer: 12 municipalities have production-ready compliance packs, while 763 additional markets enter a source-backed review workflow. Hosts can continue setup while review is in progress, while publishing remains fail-closed until the applicable local requirements and required owner evidence are ready.

ReturnOS is also building an interoperability layer around owner-controlled property data.

As part of that work, ReturnOS has completed an owner-authorized interoperability round trip with ASTRO. The test demonstrated that an owner's prepared property profile could be imported into ReturnOS and exported again while preserving its source identity, property information and media. ASTRO subsequently verified the returned package. ReturnOS has also integrated ASTRO

City Watch into its U.S. compliance layer as an external regulatory-research source, while keeping the operational compliance decision within ReturnOS until the cited primary source has been reviewed and the owner has confirmed the applicable property requirements.

The interoperability work reflects a broader ReturnOS principle: property owners should not have to rebuild the same verified information every time they adopt another operational system. Where supported, existing systems can remain part of the operator's technology environment while ReturnOS connects the workflows around them.

ReturnOS is also extending the platform into AI-native distribution. Structured property context, live availability, live quotes and commercial rules can allow compatible AI systems to discover relevant accommodation and hand qualified demand into the operator's direct-booking journey with attribution preserved. Host rules, permissions and ReturnOS controls remain explicit throughout the process.

This approach is designed to make accommodation inventory accessible to emerging AI-assisted travel experiences without requiring an AI system to infer current availability or pricing from static webpages. Live commercial information can remain connected to the operator's own booking environment and rules.

On the customer side, ReturnOS connects to the 4U Travel ecosystem, including guest-controlled 4U Passports, Travel Points, preferences and Perfect Match functionality designed to help participating independent operators build direct and repeat relationships beyond an individual stay.

The result is a platform intended to connect what has traditionally been separated: revenue and operations, software and people, acquisition and retention, and automation and human oversight.

ReturnOS, Inc. is a Delaware corporation. The U.S. platform is available at GetReturnOS.com.

Separately, Perger is developing HEIRROOM, a new venture focused on a private way to discover and negotiate exceptional pieces. HEIRROOM is currently in pre-launch at https://heirroom.co

About ReturnOS

ReturnOS is an AI-native Operations Platform for independent accommodation owners and operators. It connects revenue, distribution, direct commerce, payments, operations, workforce, compliance, guest journeys and relationship intelligence in one operating layer, while keeping the owner in control of the property, guest relationship and commercial decisions. Its guest-facing network, my4u.travel, connects participating hosts and direct-booking opportunities across markets while preserving host choice and guest consent. Learn more at GetReturnOS.com.

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